Deskpro

Deskpro 2018.1 Release

Release Announcements - (٠) تعليقات - Benedict Sycamore - 2018-05-21

We're delighted to announce the release of Deskpro 2018.1

Deskpro 2018.1 includes the product updates, new features, bug fixes, and additional company updates listed below:

New Release Numbering

We've changed how we number Deskpro versions and release announcements. You can read more about why and what that means **here**.

SSL Available as Standard

We've enabled SSL for all cloud customers. Find out more about that **here**.

New Reports

We've completely updated Deskpro Reports with new features, functionality, interface and more. You can read **this post** to discover everything you need to know about new reports.

Multibrand Update

We've made a number of significant changes and improvements to the way multibrand works in Deskpro. Check them out **here**.

Improvements

DP-1620: It is now possible to translate custom field choice items

DP-1412: Added skip-re-index option for the dp:import-apply command

DP-1304: Creating linked feedback from ticket display now improved

DP-1634: Deskpro brand on login updated

Feature Updates

"DP-1079: Trigger criteria now available for "CC added