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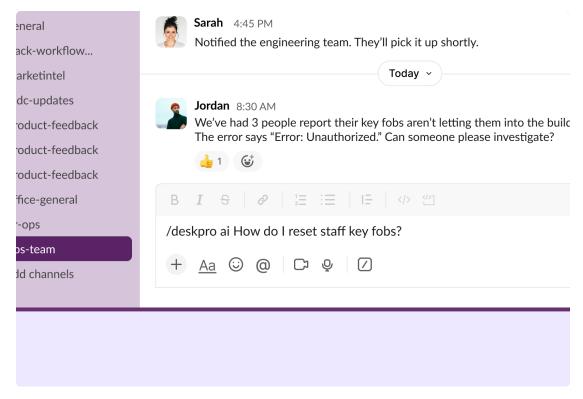
AI-Powered Answers, Now in Slack

Lara Proud - 2025-07-28 - يعليقات (١٠)

. We've made it even easier to get fast, accurate answers, right where your team is already working

You can now use Deskpro AI inside Slack to generate instant replies powered by your existing help center content. Once the <u>Slack app is installed</u> and you're signed in, just

- Use the /deskpro ai [your question] command
 - Or click the "Answer with AI" message shortcut •



AI will respond in-thread with a helpful, content-backed answers. The AI Slackbot is perfect for handling FAQs, \square support queries, and repetitive questions, all without leaving Slack. And based on knowledge you supply via your .AI Data Sources so you can rest assured that you're receiving only the best responses

This feature requires your Deskpro instance to be connected to Deskpro AI. Get started with Deskpro AI to explore the potential of your AI Slackbot

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Using Deskpro AI in Slack •