



Optimize Chat Support with Deskpro's AI Chatbot

(Product (Admin - (. - تعلیقات - Lara Proud - 2024-11-08

The latest enhancement to your customer support toolkit: Deskpro's AI Chatbot. This addition uses Deskpro's AI suite developments to transform how customers interact with your chat

The AI Chatbot can understand customer questions accurately, search your Help Center for information, and provide clear conversational responses. It's always available to assist users, making customer service more efficient and consistent

Add: Pass Conversation to AI Bot

Pass the conversation to an AI bot.

Name*

This is for internal use only.

AI Data Source*

Help Center Content Found

Customize the bot's response and present choices after it generates an answer. If no actions are taken by the user, the user can continue chatting with the bot by default.

Message*

Options*

Create Cancel

Mammoth Support

How do I request time off or a vacation day?

You · 4m ago

To request a vacation day, submit a request through our [online portal](#).

Once you login into your account and clicking on the "Time Off" tab.

Then complete the request form with the dates you wish to take off.

Did that resolve your query?

Yes, that helped No, get more help

Manny · Just now

Send a message...

Users can also see processing indicators to provide transparency and presence for the conversation. Plus, your Chatbot respects user permissions to ensure it generates responses using information they have permission to access

This addition to your messenger is configured easily in your Chatflows, to get started check out the [AI Chatbot Guide](#). With Deskpro's AI Chatbot, you can enhance your customer service with smarter, faster, and more efficient support