Why is Deskpro On-Premise pricing based on a subscription ?model

Payment & Renewals - تعليقات (٠) - Ben Henley - 2023-08-10

:Question

Why are your pricing plans based on a regular subscription fee, even for the On-Premise ?product that runs on my own servers

:Answer

We pride ourselves on our responsive support and our rapid pace of upgrades to meet the needs of our customers and constantly improve the platform. As a result, our pricing model .is based on an annual subscription, instead of a big one-time fee

The helpdesk is often a critical part of a company's infrastructure. Most organizations don't want a key tool to go unmaintained, unsupported, and at risk of security issues, so they end .up paying annual maintenance charges anyway

Our pricing model means you can be assured that we'll always be working hard to keep you .as a customer, instead of banking a big fee and moving on to the next prospect

We have three plans to choose from; Team, Professional & Enterprise. Our Team plan has everything you need to run a successful helpdesk and is our most popular plan. You can .read about each plan here

البطاقات

pricing

subscription