

## What's the difference between Deskpro Cloud and Deskpro On-Premise

Additional Services FAQs - تعليقات (٠) - Ben Henley - 2023-09-15

You can find out the difference between [Deskpro Cloud and On-Premise](#) on our website, but you can also check out this quick summary below

### **:Deskpro Cloud**

- Our software-as-a-service product is hosted on our servers
- Quick to set up
- We handle all the technical details like updates, backup, and bandwidth
- Simple, monthly, per-agent pricing
- We use bank-level security practices to keep your data safe
- Deskpro Cloud is recommended for most of our customers

### **:Deskpro On-Premise**

- You install and run Deskpro on your own PHP server infrastructure: Linux/Windows/Mac OS X, Apache/nginx/IIS
- Full control over your data
- Full PHP source code provided for customization
- Requires server administration skills to set up and maintain
- You are responsible for arranging backup and bandwidth
- Annual per-agent pricing
- One-click software updates are included in the license price
- Can configure your helpdesk to be accessible only within your organization's intranet
- Easy to run a separate test installation

You can move your helpdesk between Cloud and On-Premise at any time, simply contact us at [support@deskpro.com](mailto:support@deskpro.com)

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[?Which suits your needs Deskpro Cloud and On-Premise](#) •