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What resources are available for teaching agents to use Deskpro

[Additional Services FAQs](#) - [تعليقات \(٠\)](#) - Ben Henley - 2024-01-09

.There is a great selection of resources to help train agents on using Deskpro

We have a large collection of videos available on our website: [Deskpro Tour](#) •

All agents are emailed a copy of our [Agent Quickstart Guide](#) - a short PDF to cover Deskpro's basics •

We have a full comprehensive [Agent Guide](#) detailing all features available •

Alongside these resources we also provide Agent training sessions, training sessions include a walkthrough and Q&A with a member of the Deskpro Team. If you are interested in training services please contact [.sales@deskpro.com](mailto:sales@deskpro.com) for details