Retrieve Ticket Owner email addresses

Reports - (•) تعليقات - Matthew Wray - 2023-09-08

You can create a query that returns a table of tickets, including the email address of each ticket's owner (user). To do this, you can cross-reference from the *tickets* table to the *person* table using:

e.g.:

```
SELECT tickets.id, tickets.subject, tickets.date_created,
tickets.person.primary_email.email
FROM tickets
```

which would give you a table like this:

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ID	Subject	Date Created	Email
2	Hi	Tue, 5th Oct 2021 5:23pm	mycroft.holmes@test.com
3	Green energy?	Wed, 6th Oct 2021 12:49pm	mrshadair@example.com
5	Boiler making strange noises	Mon, 11th Oct 2021 12:35pm	hforrester@example.com
7	Boiler making strange noises	Wed, 13th Oct 2021 12:34pm	hforrester@example.com
8	Your app is broken	Wed, 13th Oct 2021 12:38pm	nedsuther@example.com
10	Question about my statement	Thu, 14th Oct 2021 3:53pm	wallensteina@example.com