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Using the DPQL_COUNT function

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.The count function simply counts the rows that fit the criteria specified in your report

:A simple example would be

```
'SELECT DPQL_COUNT() AS 'Total tickets
FROM tickets
```

.This would return the number of tickets you have in Deskpro as it counts the number of rows in the ticket tables

Note

The '**AS**' function is renaming the columns in the output. So rather than the ticket being named 'DPQL_COUNT()', it is called 'Total Tickets'

.You can also narrow down the count using the **WHERE** clause

:For example, if you wanted to count the number of resolved tickets in the system, you could run the query

```
'SELECT DPQL_COUNT() AS 'Total tickets
FROM tickets
'WHERE tickets.status = 'resolved
```