

## Ticket Actions

How-to Videos - (٠) تعليقات - Lara Proud - 2023-02-15

Ticket Actions let you apply different ticket handling features and productivity tools and are housed in the ticket actions menu

The range of actions you can apply to a ticket is vast, so we would recommend checking out our documentation on all the different actions that are at your disposal. This video will give you a brief summary of the different actions and what they do when added to a ticket so you can get an idea of the different tools available

### **:Introduction Video**

We've included links to some of our suggested reading around different ticket actions, read these if you'd like to know more about using all these different features, or check out the [Using Ticket Actions](#) chapter of our video tours for videos that cover each of the actions in more depth

### **:Further reading**

- [Ticket Actions](#) •
- [Approvals](#) •
- [Billing](#) •
- [Follow Ups](#) •
- [Linked Tickets](#) •
- [Linked Topics](#) •
- [Problems](#) •
- [Pending Articles](#) •
- [Tasks](#) •
- [Ticket Locking](#) •
- [Merging, Splitting and Deleting](#) •
- [Printing and Downloading PDFs](#) •