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## Deskpro AI Supported Models & Providers

AI - (0) تعليقات - Lara Proud - 2026-01-30

Deskpro AI supports a wide range of **Large Language Models (LLMs)** and **Embedding Models** across multiple providers, so you can choose the right option for your organization

We've tested these models extensively to ensure compatibility for both **prompting** (LLM-powered tasks like summarization and reply suggestions) and **embeddings** (semantic search and data retrieval)

This article lists all currently supported public and private models, along with guidance for supported AI models for Deskpro Cloud and Private

Understanding Prompting and Embedding Models

### Prompting Model

A prompting model is like a translator for your request — it turns what you ask into clear, step-by-step instructions that the LLM can follow

Example: You say, "Write a friendly email to reschedule my dentist appointment." The prompting model reformats that request with tone and key points, and the LLM writes the email

### Embedding Model

Embeddings act like "meaning fingerprints" for text. An embedding model converts your words and documents into numeric vectors, allowing the LLM to find relevant information even when different words are used

Example: You ask, "How do I get paid time off?" The embedding model retrieves the HR document that mentions "annual leave" and passes it to the LLM, so you get the correct policy in plain language

## Deskpro Cloud

On Deskpro Cloud, you can choose from a range of public AI providers and configure your account directly in Deskpro, or use the Deskpro Managed AI Connection to get started instantly

Type	Model Name	Model	Vendor	Provider
Prompting	gpt-5.1	Chat GPT 5.1	OpenAI	OpenAI
Prompting	gpt-5	Chat GPT 5	OpenAI	OpenAI
Prompting	gpt-5-mini	Chat GPT 5	OpenAI	OpenAI
Prompting	gpt-5-nano	Chat GPT 5	OpenAI	OpenAI
Prompting	gpt-4.1	Chat GPT 4.1	OpenAI	OpenAI
Prompting	gpt-4.1-mini	Chat GPT 4.1	OpenAI	OpenAI
Prompting	gpt-4.1-nano	Chat GPT 4.1	OpenAI	OpenAI
Prompting	gpt-4o-nano	Chat GPT4o	OpenAI	OpenAI
Prompting	gpt-4o-mini	Chat GPT4o	OpenAI	OpenAI
Embedding	text-embedding-3-small	Text Embedding	OpenAI	OpenAI
Embedding	text-embedding-3-large	Text Embedding	OpenAI	OpenAI
Prompting	gpt-5	Chat GPT 5	OpenAI	Azure
Prompting	gpt-5-mini	Chat GPT 5	OpenAI	Azure
Prompting	gpt-5-nano	Chat GPT 5	OpenAI	Azure

Prompting		gpt-4.1	Chat GPT 4.1	OpenAI	OpenAI
Prompting		gpt-4.1-mini	Chat GPT 4.1	OpenAI	OpenAI
Prompting		gpt-4.1-nano	Chat GPT 4.1	OpenAI	OpenAI
Prompting		gpt-4o-nano	Chat GPT4o	OpenAI	OpenAI
Prompting		gpt-4o-mini	Chat GPT4o	OpenAI	Azure
Embedding	text-embedding-3-small		Text Embedding	OpenAI	Azure
Embedding	text-embedding-3-large		Text Embedding	OpenAI	Azure
Prompting		gpt-5.1	Chat GPT 5.1	OpenAI	Deskpro Managed Service
Prompting		gpt-5	Chat GPT 5	OpenAI	Deskpro Managed Service
Prompting		gpt-5-mini	Chat GPT 5	OpenAI	Deskpro Managed Service
Prompting		gpt-5-nano	Chat GPT 5	OpenAI	Deskpro Managed Service
Prompting		gpt-4.1	Chat GPT 4.1	OpenAI	Deskpro Managed Service
Prompting		gpt-4.1-mini	Chat GPT 4.1	OpenAI	Deskpro Managed Service
Prompting		gpt-4.1-nano	Chat GPT 4.1	OpenAI	Deskpro Managed Service
Prompting		gpt-4o-mini	Chat GPT4o	OpenAI	Deskpro Managed Service
Prompting		gpt-4o-nano	Chat GPT4o	OpenAI	Deskpro Managed Service
Embedding	text-embedding-3-small		Text Embedding	OpenAI	Deskpro Managed Service
Embedding	text-embedding-3-large		Text Embedding	OpenAI	Deskpro Managed Service
Prompting		claude-3.5-haiku	Claude 3.5 Haiku	Anthropic	Anthropic
Embedding		voyage 3.5	Voyage 3.5	Voyage	Voyage
Prompting		magistral-medium-2507	Mistral Medium 3.1	Mistral	Mistral
Embedding		mistral-embed	Mistral Medium 3.1	Mistral	Mistral
Prompting		gemini-2.0-flash-lite-001	Gemini	Google	Vertex
Embedding		gemini-embedding-001	Gemini	Google	Vertex

## Deskpro Private

:With Deskpro Private, you can either

;Subscribe to a public AI provider (any listed above), or •

.Configure Deskpro to use your own self-hosted models through providers list below •

Type	Model Name	Model Family	Vendor	Provider	
Prompting		gpt-oss	GPT OSS	OpenAI	Ollama
Prompting		llama4	llama 4	Meta	Ollama
Prompting		llama3.3	llama 3.3	Meta	Ollama
Prompting		llama3.2	llama 3.2	Meta	Ollama
Prompting		llama3.1	llama 3.1	Meta	Ollama
Prompting		llama3	llama 3	Meta	Ollama
Prompting		llama2	llama 2	Meta	Ollama
Prompting		qwen3	qwen3	Alibaba	Ollama
Prompting		qwen2.5	qwen2.5	Alibaba	Ollama
Embedding		qwen3-embed	qwen3	Alibaba	Ollama
Prompting		mistral-large-2411	mistral-large	Mistral	Ollama
Prompting		open-mistral-nemo-2407	Mistral Nemo 12b	Mistral	Ollama
Prompting		mistral	Mistral 24.11	Mistral	Ollama
Prompting		mixtral	Mixtral 8x7B	Mistral	Ollama
Prompting		phi4	Phi-4	Microsoft	Ollama
Prompting		phi3.5	Phi-3.5	Microsoft	Ollama
Prompting		gemma2	Gemma 2	Google	Ollama
Prompting		gemma3n	Gemma 3n	Google	Ollama
Prompting		gemma3	Gemma 3n	Google	Ollama
Embedding		embeddinggemma	Gemma	Google	Ollama
Prompting		deepseek-r1	Deepseek R1	Deekseek	Ollama

Prompting	deepseek-v3.1	Deepseek V3.1	Deekseek	Ollama
Embedding	nomic-embed-text	gpt4all	Nomic AI	Ollama
Embedding	mxbai-embed-large	Mixedbread	Mixedbread	Ollama
Embedding	bge-large	BGE-M3	BAAI	Ollama
Embedding	all-minilm	MiniLM	Microsoft	Ollama
Prompting	openai.gpt-oss-20b-1:0	GPT OSS	OpenAI	AWS Bedrock
Prompting	openai.gpt-oss-120b-1:0	GPT OSS	OpenAI	AWS Bedrock
Prompting	anthropic.claude-3-5-haiku-20241022-v1:0	Claude Haiku 3.5	Anthropic	AWS Bedrock
Prompting	anthropic.claude-haiku-4-5-20251001-v1:0	Claude Haiku 4.5	Anthropic	AWS Bedrock
Prompting	anthropic.claude-sonnet-4-20250514-v1:0	Claude Sonnet 4	Anthropic	AWS Bedrock
Prompting	anthropic.claude-sonnet-4-5-20250929-v1:0	Claude Sonnet 4.5	Anthropic	AWS Bedrock
Prompting	meta.llama4-maverick-17b-instruct-v1:0	llama 4	Meta	AWS Bedrock
Prompting	meta.llama4-scout-17b-instruct-v1:0	llama 4	Meta	AWS Bedrock
Prompting	meta.llama3-3-70b-instruct-v1:0	llama 3.3	Meta	AWS Bedrock
Prompting	meta.llama3-2-90b-instruct-v1:0	llama 3.2	Meta	AWS Bedrock
Prompting	meta.llama3-2-11b-instruct-v1:0	llama 3.1	Meta	AWS Bedrock
Prompting	meta.llama3-1-70b-instruct-v1:0	llama 3	Meta	AWS Bedrock
Prompting	meta.llama3-1-8b-instruct-v1:0	llama 2	Meta	AWS Bedrock
Prompting	deepseek.r1-v1:0	Deepseek R1	Deepseek	AWS Bedrock
Embedding	amazon.titan-embed-text-v1	Titan Embed	Amazon	AWS Bedrock
Embedding	amazon.titan-embed-text-v2:0	Titan Embed	Amazon	AWS Bedrock
Embedding	amazon.titan-text-lite-v1	Titan Text	Amazon	AWS Bedrock
Embedding	amazon.titan-text-express-v1	Titan Text	Amazon	AWS Bedrock

## مواضيع ذات صلة

- [Deskpro AI supports Anthropic Claude, Google Gemini, and Mistral AI](#) •
- [Setting up Deskpro AI](#) •