Summing Ticket Billing Charges

Reports - (٠) تعليقات - Ben Henley - 2023-08-24

If you want to run a query to get the sum of all Billing Charges on a ticket, you can do this:

SELECT tickets.subject, DPQL_ALIAS(CONCAT(FLOOR(tickets.charges.charge_time / 3600), ' Hours ',
'Charge Time', ('FLOOR(MOD(SUM(tickets.charges.charge_time), 3600) / 60), ' mins')

FROM tickets

GROUP BY tickets.id AS 'ID'

- البطاقات
- Billing