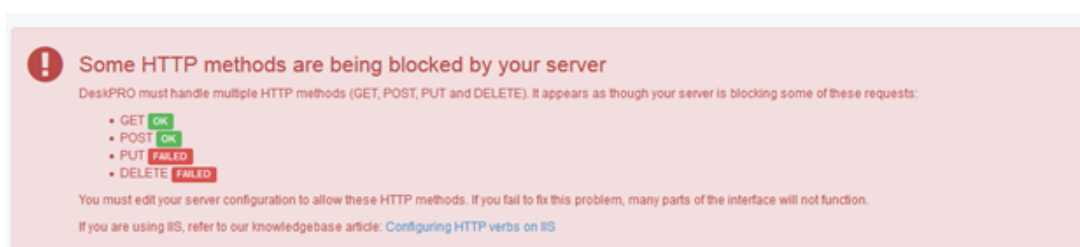


## Some HTTP methods are being blocked by your server"" error

Deskpro Legacy - (٠) تعليقات - Ben Henley - 2023-07-20

### :Question

I'm trying to install Deskpro On-Premise and I get this message about blocked HTTP  
:methods



?How can I fix this

### :Answer

Ensure that your webserver is configured to allow GET, POST, PUT and DELETE requests. In most cases they are allowed by default, but if you're installing on IIS, you need to follow the .instructions on [Configuring HTTP verbs on Windows IIS](#)

If you still see the error, another part of your network setup is blocking the requests. Some HTTP methods may be blocked by intrusion prevention systems. Check the settings of any .proxy, firewall, or security software

البطاقات

blocked

http