Reverting Community to Feedback

Deskpro Legacy - (٠) تعليقات - Matthew Wray - 2023-05-25

Deskpro Community

.The Deskpro Feedback area has been renamed Community in release [2019.7](#)

We feel this better reflects the purpose of the area; to generate conversation between users
.and agents

We do appreciate that in some use cases you may wish to continue using the phrase
.'Feedback' - or may need to delay or buffer this change

Reverting to Feedback

To temporarily revert you simply need to update the relevant phrases in your language
:'settings to reflect 'Feedback' again rather than 'Community

:Navigate to your language settings

Admin -> Setup -> Languages -> 'Language' -> Edit Phrases

'And then update phrases containing 'Community' with 'Feedback

Prominent Phrases
The below phrases are the most prominent in the UI so just updating these should quickly
'transform your 'Community' back to 'Feedback

:General Phrases

portal.general.nav-community

:Community Phrases

portal.community.section-title
portal.community.section-desc
portal.community.submit_community_topic
 portal.community.form_btn_submit

Long Term

Per the [news release here](#) - we are introducing Community as a new and improved channel into the helpdesk. More positive changes will be coming. This article is strictly for short term usage.