

Restoring after a stuck auto-update

Deskpro Legacy - تعليقات (٠) - Christopher Nadeau - 2017-11-09

Question

The update process has stuck and my helpdesk is offline, displaying the "The helpdesk is undergoing routine maintenance. We will be back in about 10 minutes" message. It's been a .lot longer than 10 minutes and I've tried refreshing the browser but nothing is happening

Solution

See the section [Recovering from a stuck update](#) in the sysadmin manual for how to recover .from this