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Reporting on Linked Tickets

Reports - (۱) تعلیقات - Matthew Wray - 2023-08-24

: If you'd like to view parent tickets and the child tickets associated with them you can run the report below

SELECT tickets.id, tickets.subject

FROM tickets

WHERE tickets.parent_ticket.id <> 0

 $SPLIT\ BY\ tickets.parent_ticket.id,\ tickets.parent_ticket.subject$

:This will output a table per parent ticket, containing all child tickets linked to it, as per the image below

