

Please reference a specific column" error"

Deskpro Legacy - تعليقات (0) - Ben Henley - 2023-09-08

:Question

I'm getting an error message like this: "The following error occurred: tickets.person cannot be referenced directly. Please reference a specific column." What does this mean

:Answer

This happens when your query is referring to a table, instead of a particular column of values within that table

In this case, you are doing a "FROM tickets" query. You can see in the [tickets table](#) that you can reference tickets.person; this is not a reference to a column in the tickets table (like, say, tickets.id), but a cross-reference to a table that stores columns of data about people. This is indicated because *Person* is in italics

participants	<i>Ticket Participant</i>
person	<i>Person</i>
person_email	<i>Person Email</i>
person_email_validating	<i>Person Email Validating</i>
priority	<i>Ticket Priority</i>

For the report to work, you need to look at the [Person table](#) and pick a column to [reference](#): for example, tickets.person.name