

## Overview of Publish

How-to Videos - (٠) تعليقات - Lara Proud - 2023-03-15

You can watch this video for a quick tour of the Publishing Interface in the Deskpro interface. The Publish interface is where you can create, manage, and publish content that is hosted on your end-user-facing Help Center

:You can create and manage 5 different types of Help Center content

**Knowledgebase Articles:** These are typically used to create quick help articles •  
.that provide how-to information or answer FAQs

**Guide Pages:** Let you create an indexed library of instructional manuals, such as •  
.structured information about using a product or service

**News Posts:** News lets you share point-in-time information with users, so you can •  
.communicate time-sensitive information like an announcement, or blog posts

**.Files:** You can host downloadable files for your end-users, organized into categories •

**Community:** A forum area where users can submit questions, feedback, or •  
.suggestions, and vote and comment on previous submissions

### :Introduction Video

### :Further reading

[Help Center Content Categories](#) •

[Knowledgebase Articles](#) •

[Guides](#) •

[News Posts](#) •

[Files](#) •

[Articles and News Templates](#) •

[Comments on Help Center Content](#) •

[Glossary](#) •

[Helping Users Find Content](#) •

[Translations for Publish Content](#) •

