My custom report just shows the query field names

Reports - (٠) تعليقات - Ben Henley - 2023-08-01

Question:

I've written a custom report in DPQL. When I run it, it just returns the names of the fields I want, not the actual results. What's going on?

Answer:

This error is often caused by putting the variable names in quote marks. You don't need to put variables in quotes when writing DPQL.

Incorrect:

QUERY BUILDER   RAW DPQL

SELECT

```
tickets.status AS 'Status', tickets.id AS 'Reference Number'
```

FROM

```
tickets
```

WHERE