

Moving Deskpro from one server to another

[Sysadmin](#) - [تعليقات \(.\)](#) - Phil Rigby - 2023-09-20

If you need to migrate your Deskpro Horizon to a new server, you can do so easily using the Backup and Restore feature of the On-Premise Controller

.You will need to install the On-Premise Controller onto a new server by following the guides [here](#)

Once the On-Premise Controller is installed, you can follow the [Backup](#) and [Restore](#) guides to migrate your helpdesk to the new server

If you wish to migrate from On-Premise to Deskpro Cloud, or from Deskpro Cloud to On-Premise, please contact support@deskpro.com for assistance

مواضيع ذات صلة

- [Restoring a Backup](#) •
- [Instance Backup Settings and Configuration](#) •
- [?Which version should I use](#) •