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Messenger Widget Options

[Channels](#) - [تعليقات \(.\)](#) - Matthew Wray - 2023-09-20

Below you can see an output of the options you are able to overwrite when you embed the Messenger widget on your own Website

This article should be used as reference alongside [this article](#) which gives worked examples of overwrites you may want to use

```
}
  embed": {
    "showOnPortal": true,
    "authorizeDomains": "",
  },
  "chat": {
    "enabled": true,
    "timeout": 90,
    "noAnswerBehavior": "save_ticket",
    "department": 3,
    "ticketDefaults": {
      "department": 1,
      "subject": "Missed chat from {name}",
      "subjectType": "setSubject"
    },
    "preChatForm": [
      {
        "department": 0,
        "fields": [
          {
            "field_type": "text",
            "field_id": "name",
            "required": "",
            "data": {
              "title": "Name"
            }
          }
        ]
      }
    ]
  }
}
```

```
    }
  },
  {
    "field_type": "email",
    "field_id": "email",
    "required": "",
    "data": {
      "title": "Email"
    }
  },
  {
    "field_type": "department",
    "field_id": "chat_department",
    "is_hidden": false,
    "required": true
  }
]
}
],
"usergroups": [
  1,
  2,
  5,
  6,
  7
],
"options": {
  "showAgentPhotos": false
},
"formMessageEnabled": false,
"uploadTo": "http://deskpro-dev/api/messenger/service/blob"
},
"tickets": {
  "enabled": true,
```

```
        "subjectOption": "user",
"subject": "Ticket from {name}",
        "department": 1,
        "departmentOption": "choose",
        "formConfig": [
            {
                "department": 5,
                "fields": [
                    {
                        "version": 1,
                        "field_type": "person",
                        "field_id": "person",
                        "options": {
                            "criteria": null,
                            "on_newticket": true,
                            "on_viewticket": true,
                            "on_viewticket_mode": "always",
                            "on_editticket": true
                        },
                        "required": true
                    },
                    {
                        "version": 1,
                        "field_type": "department",
                        "field_id": "department",
                        "options": {
                            "criteria": null,
                            "on_newticket": true,
                            "on_viewticket": true,
                            "on_viewticket_mode": "always",
                            "on_editticket": true
                        },
                        "required": true,
                        "is_hidden": false
                    }
                ]
            }
        ]
    }
}
```

```
    },
    {
        "version": 1,
        "field_type": "subject",
        "field_id": "subject",
        "options": {
            "criteria": null,
            "on_newticket": true,
            "on_viewticket": true,
            "on_viewticket_mode": "always",
            "on_editticket": true
        },
        "required": true,
        "is_hidden": false
    },
    {
        "version": 1,
        "field_type": "ticket_field",
        "field_id": "ticket_field_5",
        "options": {
            "criteria": null,
            "on_newticket": true,
            "on_viewticket": true,
            "on_viewticket_mode": "always",
            "on_editticket": true
        },
        "required": false,
        "data": {
            "id": 5,
            "title": "Widget Type",
            "description": "A custom field",
            "options": {
                "default_value": "officia"
            }
        },
    },
```

```
    "is_user_enabled": true,
      "is_enabled": true,
      "display_order": 5,
      "is_agent_field": false,
      "choices": [],
      "default_value": "officia",
      "widget_type": "text",
      "type_name": "text",
      "translations": {
        "1": {
          "language": 1,
          "title": "Widget Type",
          "description": "A custom field"
        },
        "2": {
          "language": 2,
          "title": "Widget Type",
          "description": "A custom field"
        },
        "3": {
          "language": 3,
          "title": "Widget Type",
          "description": "A custom field"
        },
        "4": {
          "language": 4,
          "title": "Widget Type",
          "description": "A custom field"
        },
        "5": {
          "language": 5,
          "title": "Widget Type",
          "description": "A custom field"
        }
      }
    },
```

```
        "6": {
            "language": 6,
            "title": "Widget Type",
            "description": "A custom field"
        }
    },
    "aliases": []
},
{
    "version": 1,
    "field_type": "ticket_field",
    "field_id": "ticket_field_6",
    "options": {
        "criteria": null,
        "on_newticket": true,
        "on_viewticket": true,
        "on_viewticket_mode": "always",
        "on_editticket": true
    },
    "required": false,
    "data": {
        "id": 6,
        "title": "Widget Description",
        "description": "A custom field",
        "options": {
            "default_value": "Et molestiae aperiam placeat. Aut amet optio animi
facere ullam. Explicabo consequuntur sit nemo. Sapiente vero nihil nostrum omnis
aspernatur velit. Mollitia dolores alias asperiores autem."
        },
        "is_user_enabled": true,
        "is_enabled": true,
        "display_order": 6,
        "is_agent_field": false,
        "choices": [],
```

```
"default_value": "Et molestiae aperiam placeat. Aut amet optio animi  
facere ullam. Explicabo consequuntur sit nemo. Sapiente vero nihil nostrum omnis  
aspernatur velit. Mollitia dolores alias asperiores autem.",
```

```
    "widget_type": "textarea",  
    "type_name": "textarea",  
    "translations": {  
        "1": {  
            "language": 1,  
            "title": "Widget Description",  
            "description": "A custom field"  
        },  
        "2": {  
            "language": 2,  
            "title": "Widget Description",  
            "description": "A custom field"  
        },  
        "3": {  
            "language": 3,  
            "title": "Widget Description",  
            "description": "A custom field"  
        },  
        "4": {  
            "language": 4,  
            "title": "Widget Description",  
            "description": "A custom field"  
        },  
        "5": {  
            "language": 5,  
            "title": "Widget Description",  
            "description": "A custom field"  
        },  
        "6": {  
            "language": 6,  
            "title": "Widget Description",  
            "description": "A custom field"
```

```
        }
    },
    "aliases": []
  },
  {
    "version": 1,
    "field_type": "ticket_field",
    "field_id": "ticket_field_7",
    "options": {
      "criteria": null,
      "on_newticket": true,
      "on_viewticket": true,
      "on_viewticket_mode": "always",
      "on_editticket": true
    },
    "required": false,
    "data": {
      "id": 7,
      "title": "Desired Sizes",
      "description": "A custom field",
      "options": {
        "multiple": true,
        "expanded": true
      },
      "is_user_enabled": true,
      "is_enabled": true,
      "display_order": 7,
      "is_agent_field": false,
      "choices": [
        {
          "id": 8,
          "title": "Small",
          "is_selectable": true
        }
      ]
    }
  }
}
```

```
        },
        {
            "id": 9,
            "title": "Medium",
            "is_selectable": true
        },
        {
            "id": 10,
            "title": "Large",
            "is_selectable": true
        }
    ],
    "default_value": [
        10
    ],
    "widget_type": "checkbox",
    "type_name": "checkbox",
    "translations": {
        "1": {
            "language": 1,
            "title": "Desired Sizes",
            "description": "A custom field"
        },
        "2": {
            "language": 2,
            "title": "Desired Sizes",
            "description": "A custom field"
        },
        "3": {
            "language": 3,
            "title": "Desired Sizes",
            "description": "A custom field"
        },
        "4": {
```

```
        "language": 4,
        "title": "Desired Sizes",
        "description": "A custom field"
    },
    "5": {
        "language": 5,
        "title": "Desired Sizes",
        "description": "A custom field"
    },
    "6": {
        "language": 6,
        "title": "Desired Sizes",
        "description": "A custom field"
    }
},
"aliases": []
},
{
    "version": 1,
    "field_type": "ticket_field",
    "field_id": "ticket_field_11",
    "options": {
        "criteria": null,
        "on_newticket": true,
        "on_viewticket": true,
        "on_viewticket_mode": "always",
        "on_editticket": true
    },
    "required": false,
    "data": {
        "id": 11,
        "title": "Manufacture Date",
        "description": "A custom field",
```

```
        "options": [],
        "is_user_enabled": true,
        "is_enabled": true,
        "display_order": 11,
        "is_agent_field": false,
        "choices": [],
        "widget_type": "date",
        "type_name": "date",
        "translations": {
            "1": {
                "language": 1,
                "title": "Manufacture Date",
                "description": "A custom field"
            },
            "2": {
                "language": 2,
                "title": "Manufacture Date",
                "description": "A custom field"
            },
            "3": {
                "language": 3,
                "title": "Manufacture Date",
                "description": "A custom field"
            },
            "4": {
                "language": 4,
                "title": "Manufacture Date",
                "description": "A custom field"
            },
            "5": {
                "language": 5,
                "title": "Manufacture Date",
                "description": "A custom field"
            },
        },
    },
}
```

```
        "6": {
            "language": 6,
            "title": "Manufacture Date",
            "description": "A custom field"
        }
    },
    "aliases": []
},
{
    "version": 1,
    "field_type": "message",
    "field_id": "message",
    "options": {
        "criteria": null,
        "on_newticket": true,
        "on_viewticket": true,
        "on_viewticket_mode": "always",
        "on_editticket": true
    },
    "required": true
},
{
    "version": 1,
    "field_type": "attachments",
    "field_id": "attachments",
    "options": {
        "criteria": null,
        "on_newticket": true,
        "on_viewticket": true,
        "on_viewticket_mode": "always",
        "on_editticket": true
    },
    "required": false
}
```

```
    }
  ]
},
{
  "department": 7,
  "fields": [
    {
      "version": 1,
      "field_type": "person",
      "field_id": "person",
      "options": {
        "criteria": null,
        "on_newticket": true,
        "on_viewticket": true,
        "on_viewticket_mode": "always",
        "on_editticket": true
      },
      "required": true
    },
    {
      "version": 1,
      "field_type": "department",
      "field_id": "department",
      "options": {
        "criteria": null,
        "on_newticket": true,
        "on_viewticket": true,
        "on_viewticket_mode": "always",
        "on_editticket": true
      },
      "required": true,
      "is_hidden": false
    },
  ]
}
```

```
        "version": 1,
"field_type": "subject",
"field_id": "subject",
    "options": {
        "criteria": null,
        "on_newticket": true,
        "on_viewticket": true,
"on_viewticket_mode": "always",
        "on_editticket": true
    },
    "required": true,
    "is_hidden": false
    },
    {
        "version": 1,
"field_type": "ticket_field",
"field_id": "ticket_field_12",
    "options": {
        "criteria": null,
        "on_newticket": true,
        "on_viewticket": true,
"on_viewticket_mode": "always",
        "on_editticket": true
    },
    "required": false,
    "data": {
        "id": 12,
"title": "Reason for Complaint",
"description": "A custom field",
    "options": {
        "multiple": false,
        "expanded": true
    },
    "is_user_enabled": true,
```

```
        "is_enabled": true,
        "display_order": 12,
        "is_agent_field": false,
        "choices": [
            {
                "id": 13,
                "title": "Nuisance",
                "is_selectable": true
            },
            {
                "id": 14,
                "title": "Dangerous",
                "is_selectable": true
            },
            {
                "id": 15,
                "title": "Smelly",
                "is_selectable": true
            },
            {
                "id": 16,
                "title": "Ugly",
                "is_selectable": true
            },
            {
                "id": 17,
                "title": "Mean",
                "is_selectable": true
            },
            {
                "id": 18,
                "title": "Other",
                "is_selectable": true
            }
        ]
    }
```

```
    ],
    "default_value": 18,
    "widget_type": "radio",
    "type_name": "radio",
    "translations": {
        "1": {
            "language": 1,
            "title": "Reason for Complaint",
            "description": "A custom field"
        },
        "2": {
            "language": 2,
            "title": "Reason for Complaint",
            "description": "A custom field"
        },
        "3": {
            "language": 3,
            "title": "Reason for Complaint",
            "description": "A custom field"
        },
        "4": {
            "language": 4,
            "title": "Reason for Complaint",
            "description": "A custom field"
        },
        "5": {
            "language": 5,
            "title": "Reason for Complaint",
            "description": "A custom field"
        },
        "6": {
            "language": 6,
            "title": "Reason for Complaint",
            "description": "A custom field"
        }
    }
}
```

```
    }
  },
  "aliases": []
},
{
  "version": 1,
  "field_type": "ticket_field",
  "field_id": "ticket_field_19",
  "options": {
    "criteria": null,
    "on_newticket": true,
    "on_viewticket": true,
    "on_viewticket_mode": "always",
    "on_editticket": true
  },
  "required": false,
  "data": {
    "id": 19,
    "title": "Suggested Actions",
    "description": "A custom field",
    "options": {
      "multiple": true
    }
  },
  "is_user_enabled": true,
  "is_enabled": true,
  "display_order": 19,
  "is_agent_field": false,
  "choices": [
    {
      "id": 20,
      "title": "Eviction",
      "is_selectable": true
    }
  ],
}
```

```
        {
            "id": 21,
            "title": "Shun",
            "is_selectable": true
        },
        {
            "id": 22,
            "title": "Fire them off to the moon",
            "is_selectable": true
        },
        {
            "id": 23,
            "title": "Strongly worded letter",
            "is_selectable": true
        }
    ],
    "default_value": [
        23
    ],
    "widget_type": "multichoice",
    "type_name": "multichoice",
    "translations": {
        "1": {
            "language": 1,
            "title": "Suggested Actions",
            "description": "A custom field"
        },
        "2": {
            "language": 2,
            "title": "Suggested Actions",
            "description": "A custom field"
        },
        "3": {
            "language": 3,
```

```
    "title": "Suggested Actions",
  "description": "A custom field"
},
    "4": {
      "language": 4,
      "title": "Suggested Actions",
      "description": "A custom field"
    },
    "5": {
      "language": 5,
      "title": "Suggested Actions",
      "description": "A custom field"
    },
    "6": {
      "language": 6,
      "title": "Suggested Actions",
      "description": "A custom field"
    }
  },
  "aliases": []
},
{
  "version": 1,
  "field_type": "message",
  "field_id": "message",
  "options": {
    "criteria": null,
    "on_newticket": true,
    "on_viewticket": true,
    "on_viewticket_mode": "always",
    "on_editticket": true
  },
  "required": true
}
```

```
    },
    {
        "version": 1,
        "field_type": "attachments",
        "field_id": "attachments",
        "options": {
            "criteria": null,
            "on_newticket": true,
            "on_viewticket": true,
            "on_viewticket_mode": "always",
            "on_editticket": true
        },
        "required": false
    }
]
},
{
    "department": 8,
    "fields": [
        {
            "version": 1,
            "field_type": "person",
            "field_id": "person",
            "options": {
                "criteria": null,
                "on_newticket": true,
                "on_viewticket": true,
                "on_viewticket_mode": "always",
                "on_editticket": true
            },
            "required": true
        },
        {
            "version": 1,
```

```
"field_type": "department",
  "field_id": "department",
  "options": {
    "criteria": null,
    "on_newticket": true,
    "on_viewticket": true,
    "on_viewticket_mode": "always",
    "on_editticket": true
  },
  "required": true,
  "is_hidden": false
},
{
  "version": 1,
  "field_type": "subject",
  "field_id": "subject",
  "options": {
    "criteria": null,
    "on_newticket": true,
    "on_viewticket": true,
    "on_viewticket_mode": "always",
    "on_editticket": true
  },
  "required": true,
  "is_hidden": false
},
{
  "version": 1,
  "field_type": "ticket_field",
  "field_id": "ticket_field_12",
  "options": {
    "criteria": null,
    "on_newticket": true,
    "on_viewticket": true,
```

```
"on_viewticket_mode": "always",
    "on_editticket": true
},
    "required": false,
    "data": {
        "id": 12,
        "title": "Reason for Complaint",
        "description": "A custom field",
        "options": {
            "multiple": false,
            "expanded": true
        },
        "is_user_enabled": true,
        "is_enabled": true,
        "display_order": 12,
        "is_agent_field": false,
        "choices": [
            {
                "id": 13,
                "title": "Nuisance",
                "is_selectable": true
            },
            {
                "id": 14,
                "title": "Dangerous",
                "is_selectable": true
            },
            {
                "id": 15,
                "title": "Smelly",
                "is_selectable": true
            },
            {
                "id": 16,
```

```
        "title": "Ugly",
        "is_selectable": true
    },
    {
        "id": 17,
        "title": "Mean",
        "is_selectable": true
    },
    {
        "id": 18,
        "title": "Other",
        "is_selectable": true
    }
],
"default_value": 18,
"widget_type": "radio",
"type_name": "radio",
"translations": {
    "1": {
        "language": 1,
        "title": "Reason for Complaint",
        "description": "A custom field"
    },
    "2": {
        "language": 2,
        "title": "Reason for Complaint",
        "description": "A custom field"
    },
    "3": {
        "language": 3,
        "title": "Reason for Complaint",
        "description": "A custom field"
    },
    "4": {
```

```
        "language": 4,
    "title": "Reason for Complaint",
    "description": "A custom field"
    },
    "5": {
        "language": 5,
    "title": "Reason for Complaint",
    "description": "A custom field"
    },
    "6": {
        "language": 6,
    "title": "Reason for Complaint",
    "description": "A custom field"
    }
    },
    "aliases": []
    },
    {
        "version": 1,
        "field_type": "ticket_field",
        "field_id": "ticket_field_19",
        "options": {
            "criteria": null,
            "on_newticket": true,
            "on_viewticket": true,
            "on_viewticket_mode": "always",
            "on_editticket": true
        },
        "required": false,
        "data": {
            "id": 19,
            "title": "Suggested Actions",
            "description": "A custom field",
```

```
        "options": {
            "multiple": true
        },
        "is_user_enabled": true,
        "is_enabled": true,
        "display_order": 19,
        "is_agent_field": false,
        "choices": [
            {
                "id": 20,
                "title": "Eviction",
                "is_selectable": true
            },
            {
                "id": 21,
                "title": "Shun",
                "is_selectable": true
            },
            {
                "id": 22,
                "title": "Fire them off to the moon",
                "is_selectable": true
            },
            {
                "id": 23,
                "title": "Strongly worded letter",
                "is_selectable": true
            }
        ],
        "default_value": [
            23
        ],
        "widget_type": "multichoice",
        "type_name": "multichoice",
```

```
        "translations": {
            "1": {
                "language": 1,
                "title": "Suggested Actions",
                "description": "A custom field"
            },
            "2": {
                "language": 2,
                "title": "Suggested Actions",
                "description": "A custom field"
            },
            "3": {
                "language": 3,
                "title": "Suggested Actions",
                "description": "A custom field"
            },
            "4": {
                "language": 4,
                "title": "Suggested Actions",
                "description": "A custom field"
            },
            "5": {
                "language": 5,
                "title": "Suggested Actions",
                "description": "A custom field"
            },
            "6": {
                "language": 6,
                "title": "Suggested Actions",
                "description": "A custom field"
            }
        },
        "aliases": []
    }
```

```
    },
    {
        "version": 1,
        "field_type": "message",
        "field_id": "message",
        "options": {
            "criteria": null,
            "on_newticket": true,
            "on_viewticket": true,
            "on_viewticket_mode": "always",
            "on_editticket": true
        },
        "required": true
    },
    {
        "version": 1,
        "field_type": "attachments",
        "field_id": "attachments",
        "options": {
            "criteria": null,
            "on_newticket": true,
            "on_viewticket": true,
            "on_viewticket_mode": "always",
            "on_editticket": true
        },
        "required": false
    }
]
},
{
    "department": 9,
    "fields": [
        {
            "version": 1,
```

```
    "field_type": "person",
    "field_id": "person",
    "options": {
      "criteria": null,
      "on_newticket": true,
      "on_viewticket": true,
      "on_viewticket_mode": "always",
      "on_editticket": true
    },
    "required": true
  },
  {
    "version": 1,
    "field_type": "department",
    "field_id": "department",
    "options": {
      "criteria": null,
      "on_newticket": true,
      "on_viewticket": true,
      "on_viewticket_mode": "always",
      "on_editticket": true
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    "is_hidden": false
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  {
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      "on_viewticket": true,
      "on_viewticket_mode": "always",
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        "on_editticket": true
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    "is_hidden": false
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{
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        "on_viewticket": true,
        "on_viewticket_mode": "always",
        "on_editticket": true
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    "required": false,
    "data": {
        "id": 24,
        "title": "Hotdog Kind",
        "description": "A custom field",
        "options": [],
        "is_user_enabled": true,
        "is_enabled": true,
        "display_order": 24,
        "is_agent_field": false,
        "choices": [
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                "title": "Normal",
                "is_selectable": true
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            {
                "id": 26,
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        "title": "German",
    "is_selectable": false,
        "children": [
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                "id": 28,
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                "is_selectable": true
            },
            {
                "id": 29,
                "title": "Frankfurter",
                "is_selectable": false,
                "children": [
                    {
                        "id": 31,
                        "title": "W\u00fcrstchen",
                        "is_selectable": true
                    }
                ]
            }
        ],
        {
            "id": 27,
            "title": "Bratwurst",
            "is_selectable": true
        },
        {
            "id": 30,
            "title": "Rindswurst",
            "is_selectable": true
        },
        {
            "id": 32,
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        "title": "Large",
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    "default_value": 32,
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            "description": "A custom field"
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            "title": "Hotdog Kind",
            "description": "A custom field"
        },
        "3": {
            "language": 3,
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            "description": "A custom field"
        },
        "5": {
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            "title": "Hotdog Kind",
            "description": "A custom field"
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        "6": {
```

```
        "language": 6,
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        "description": "A custom field"
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},
    "aliases": []
}
},
{
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        "on_viewticket": true,
        "on_viewticket_mode": "always",
        "on_editticket": true
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    "required": false,
    "data": {
        "id": 33,
        "title": "Delivery Time",
        "description": "A custom field",
        "options": [],
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        "is_enabled": true,
        "display_order": 33,
        "is_agent_field": false,
        "choices": [],
        "widget_type": "datetime",
        "type_name": "datetime",
        "translations": {
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        "description": "A custom field"
    },
    "2": {
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        "title": "Delivery Time",
        "description": "A custom field"
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    "3": {
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        "description": "A custom field"
    },
    "5": {
        "language": 5,
        "title": "Delivery Time",
        "description": "A custom field"
    },
    "6": {
        "language": 6,
        "title": "Delivery Time",
        "description": "A custom field"
    }
},
"aliases": []
}
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        "on_viewticket": true,
"on_viewticket_mode": "always",
        "on_editticket": true
    },
    "required": true
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    {
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"field_id": "attachments",
    "options": {
        "criteria": null,
        "on_newticket": true,
        "on_viewticket": true,
"on_viewticket_mode": "always",
        "on_editticket": true
    },
    "required": false
    }
]
},
{
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            "on_viewticket_mode": "always",
            "on_editticket": true
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            "on_viewticket_mode": "always",
            "on_editticket": true
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        "required": true,
        "is_hidden": false
    },
    {
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        "field_id": "subject",
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            "on_viewticket": true,
            "on_viewticket_mode": "always",
            "on_editticket": true
        },
    },
```

```
        "required": true,
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            "on_newticket": true,
            "on_viewticket": true,
            "on_viewticket_mode": "always",
            "on_editticket": true
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        "data": {
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            "title": "Type of Inquiry",
            "description": "",
            "options": {
                "custom_css_classname": "",
                "multiple": false,
                "expanded": false
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            "is_user_enabled": true,
            "is_enabled": true,
            "display_order": 0,
            "is_agent_field": false,
            "choices": [
                {
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                    "title": "Bug Report",
                    "is_selectable": true
                },
            ],
        }
    }
}
```

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        {
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        "2": {
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            "title": "Type of Inquiry",
            "description": ""
        },
        "3": {
            "language": 3,
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        "4": {
            "language": 4,
            "title": "Type of Inquiry",
            "description": ""
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        "5": {
            "language": 5,
            "title": "Type of Inquiry",
            "description": ""
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```

```
        "6": {
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                    "op": "is",
                    "options": {
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                        ],
                    },
                    "type_name": "choice",
                    "field_id": "35"
                }
            ]
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        "on_viewticket": true,
        "on_viewticket_mode": "always",
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```
        "on_editticket": true
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        "description": "Please include version number",
        "options": {
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            "clickable_links": ""
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        "is_enabled": true,
        "display_order": 0,
        "is_agent_field": false,
        "choices": [],
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                "description": "Please include version number"
            },
            "2": {
                "language": 2,
                "title": "Which operating system are you using?",
                "description": "Please include version number"
            },
            "3": {
                "language": 3,
                "title": "Which operating system are you using?",
                "description": "Please include version number"
```

```
    },
    "4": {
        "language": 4,
        "title": "Which operating system are you using?",
        "description": "Please include version number"
    },
    "5": {
        "language": 5,
        "title": "Which operating system are you using?",
        "description": "Please include version number"
    },
    "6": {
        "language": 6,
        "title": "Which operating system are you using?",
        "description": "Please include version number"
    }
},
"aliases": []
},
{
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    "field_id": "message",
    "options": {
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        "on_newticket": true,
        "on_viewticket": true,
        "on_viewticket_mode": "always",
        "on_editticket": true
    },
    "required": true
},
{
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            "on_newticket": true,
            "on_viewticket": true,
            "on_viewticket_mode": "always",
            "on_editticket": true
        },
        "required": false
    ]
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],
"uploadTo": "http:\\\\deskpro-dev\\api\\messenger\\service\\blob"
},
"proactive": {
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    "position": "right"
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    "locale": "en-US",
    "version": "1594804777"
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