

Managing and extending your Deskpro On-Premise license

Payment & Renewals - (·) Ben Henley - 2017-11-08 - Comments

.Go to the **Billing** interface to manage your license to use Deskpro



Your Deskpro license entitles you to a maximum number of agent accounts for a certain .period of time

On the Billing screen you will able to see your current number of agents, and when your .license expires

License

License ID: OIGW-1146

Expires: Your license expires on Wed, 1st Jan 2025.
[Extend your license](#)

Agents: 5 Agents
[Add Agent Seats](#)

License Code: T01HVy0xMTQ2LVdRQ1VFtK1NVk5JVUNRVzY0MTFXR01PWA1WLVtiA2BmXDUuVGVie08CQDAqWFZjUQoPKwEsNz90f1QnIzo0bwt5JAENGRi7VC03Fzctd2YAFRADCAwBfx8pHmUIDghgDA1dfRleQwc0eQx0BVoILwIvCS1KQ18qZXhsYm0GXXtUc2ArQgdbIyJAej1S ehwsfRIuCBi1WT0Za0EoIFc+eHE9SipeDH0YWyowD21DIQMCDw41dGAJIB8NGg5jCm0djUQoPKwEsNz90f1Qne08CQDAqWFZjUQoPKwEsNz90f1QnIzo0bwt5JAENGRi7VC03Fzctd2YAFRADC

[Update License Code](#)


.Click **Extend your license** to renew your existing license with the same number of agents

Renew License

Renew your license for 1 years.

Renew now for \$600.00 [Download PDF Invoice](#) • [View Details](#)

Use your existing card

 XXXX XXXX 4008 Exp: 11 / 15

Enter a new card

[Renew License Now](#)

Your payment information is being sent securely over HTTPS.

If you want to increase your agents, click **Add Agent Seats**. If you try to add more agents than your license allows, you will also be prompted to add agents

.Note that Deskpro On-Premise agent licenses are sold in blocks of 10