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## JIRA "400: Bad Request oauth\_problem=timestamp\_refused" error

[Deskpro Apps](#) - [تحميلات \(.\)](#) - Ben Henley - 2017-11-08

### :Question

:During the process of installing the Deskpro JIRA app, I get an error like this

JIRA responded with error:400: Bad Request  
Request to auth\_problem=timestamp\_refused & oauth\_acceptable\_timestamps=1449602521162-1449603121162

### :Answer

This problem happens because the time on the server that runs Deskpro is wrong. Make sure the server time is set accurately.