# JIRA "400: Bad Request oauth_problem=timestamp_refused" error

Deskpro Apps - (٠) تعليقات - Ben Henley - 2017-11-08

## Question:

During the process of installing the Deskpro JIRA app, I get an error like this:

```
JIRA responded with error:400: Bad
Requestoauth_problem=timestamp_refused&oauth_acceptable_timestamps=14
49602521162-1449603121162
```

## Answer:

This problem happens because the time on the server that runs Deskpro is wrong. Make
sure the server time is set accurately.