

How to inspect AJAX requests with Chrome tools

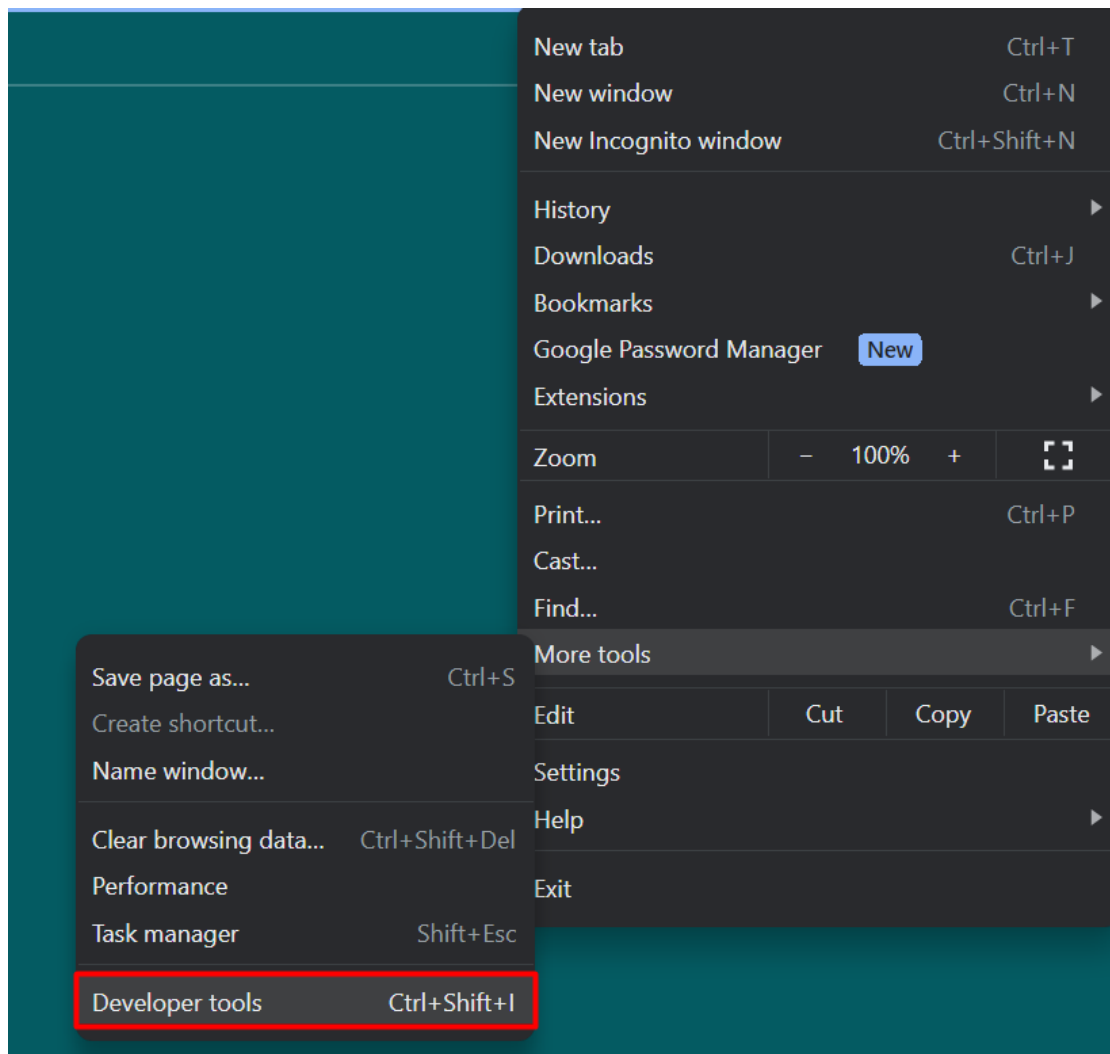
[General](#) - [تعليقات \(0\)](#) - Dan Baker - 2023-09-11

The Deskpro interface uses a web programming technique called AJAX to allow the pages to update dynamically without the need to refresh the whole page.

Sometimes a Deskpro support agent may ask you to inspect individual AJAX requests to help diagnose a problem.

:Here's how to do this

1. Use the [Chrome web browser](#).
2. Open the Deskpro interface where there's a problem.
3. Within the Chrome menu system, select **More tools > Developer tools**.



When the developer tools console opens, click on the **Network** tab, then .4
.click **XHR** below

You can now see the AJAX requests. The Deskpro agent has probably .5
told you some steps to take and a particular request to look for. Click on an
individual request to see the request details, which you should copy and
.send to Deskpro

