



Using Deskpro > Admin > Configuration > I'm having trouble with being < قاعدة المعلومات > redirected to the wrong helpdesk address

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## I'm having trouble with being redirected to the wrong helpdesk address

Configuration - تعليقات (٠) - James Godwin - 2023-08-24

### **:Question**

I changed the IP or custom domain for the helpdesk. Now, when I try to visit the Help Center ?or the agent interface, I get redirected to the wrong address. How can I fix this

### **:Answer**

You should be able to access the admin interface at *yourdomain.com/app#/dashboard* on the new address. Go to **Admin > Configuration > Brands** and update the **Helpdesk .URL** setting