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## I'm receiving a 403 status when using the V2 API. ?How can I fix this

- Grace Howlett - 2022-06-10 تعليقات - Grace Howlett - 2022-06-10

## :Question

:I'm attempting to get information using the V2 API, but I receive the following return code

status": 403,"

"code": "You are not allowed to access this point with this auth mode", "message": "You are not allowed to access this point with this auth mode",

message: Tou are not anowed to access this point with this auth mode

"errors": null

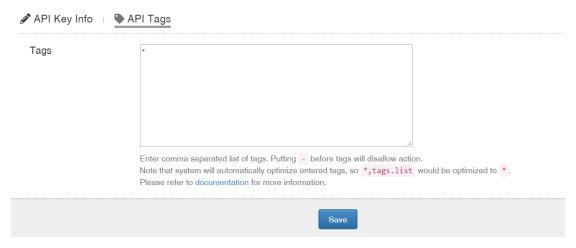
?How can I resolve this

## :Answer

Ensure the authorization headers are formatted correctly in the request you are sending, per our  $\frac{V2}{API}$ . 1. (documentation. (This has changed since the legacy API

.Check the API Tags .2

- .Go to Admin > Apps > API Keys and select the API key you are using •
- .Check the 'API Tags' area this should ideally be an asterix \* to allow all calls to the API
  - .If the box is empty, add the \* and save the change •



You may be running the API call as an agent who doesn't have permission to use the function. Remember, .3 each API call runs in the context of a particular agent. Make sure you're using an API key for a user who has permission, or if you're using a superuser API key, that you specify an agent who has permission

You may be trying to use an admin function, but you're not using a superuser API key <u>with administration</u> .4 .endpoints enabled