

Using Deskpro > I'm having trouble with an error: Permission denied (errno = 13) connecting to <قاعدة المعلومات > mail server on SELinux

I'm having trouble with an error: Permission denied (errno = 13) connecting to mail server on SELinux

Ben Henley - 2023-08-16 - ريايقات - Ben Henley

:Question

My Deskpro On-Premise installation can't connect to my POP3 server, although the account details are definitely .correct and the server log seems like the connection is being accepted

:When I test the account I get the error

There was an error while trying to connect to the server. Make sure the host and port you specified is correct

(RuntimeException::0 cannot connect to host; error = Permission denied (errno = 13

:Answer

.The permission denied error can sometimes mean SELinux is preventing networking connections

:Run this command as root to enable networking from PHP

 $setsebool\ httpd_can_network_connect=1$