

I'm having trouble with an error: "550 Unable to relay"

[Using Deskpro](#) - [تعليقات \(.\)](#) - Ben Henley - 2023-09-08

:Question

:I am having an issue with outgoing emails from Deskpro via an SMTP server. The error I'm seeing includes

Unable to relay 5.7.1 550

:Answer

.You need to configure your email server to work as a relay. Consult the documentation for your email server

.For Microsoft Exchange, [this article](#) explains how to configure relaying

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[I'm having trouble with outgoing email](#) •