

I'm having trouble making a custom report retrieve phone numbers

Deskpro Legacy - تعليقات (٠) - Ben Henley - 2023-08-31

:Question

I had a custom report that retrieved people's phone numbers using ?people.contact_data.field_x. Now it has stopped working - why

:Answer

The way we store phone number data for people (users and agents) has changed. You should now use the phone_numbers table [which is documented here in the Reports manual](#)