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## I am not getting full-text search from the new search bar

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## :Question

I'm not getting search matches on the full text of tickets with my Deskpro On-Premise ?installation. I only get matches on the subject line. What's going wrong

## :Answer

To enable improved search in Deskpro On-Premise, you must set up an Elasticsearch cluster .and use it to index your helpdesk

.See the documentation on <u>Installing Elasticsearch</u>