

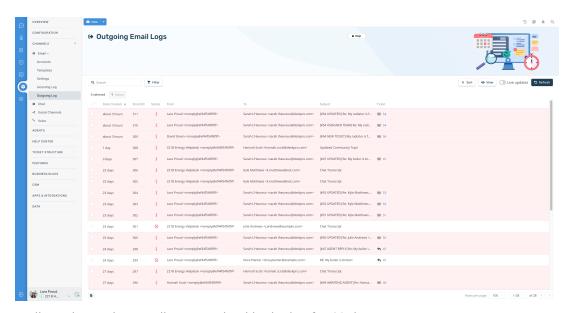
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## ?How long are outgoing emails retained for in cloud accounts

Using Deskpro - (٠) تعليقات - Benedict Sycamore - 2022-02-10

In order to keep Deskpro running smoothly and securely across cloud accounts, we have rules for how long we retain outgoing email logs

Outgoing email logs can be viewed in Admin > Channels > Email > Outgoing Log



- .Delivered outgoing emails are retained in the log for 60 days
- .Outgoing emails with errors are retained in the log for 180 days
- .Outgoing emails that are rejected are retained in the log for 15 days
- .For more information on email, check out our guide

مواضيع ذات صلة

?How do I enable logging for outgoing email •