



[Using Deskpro](#) > [Admin](#) > [Channels](#) > [How do I show users which agents are following their tickets](#) < [قاعدة المعلومات](#)

How do I show users which agents are following their tickets

[Channels](#) - [\(0\) تعليقات](#) - Ben Henley - 2024-01-09

:Question

?Is there a way to show users which agents are following a ticket

:Answer

You can retrieve the followers for a ticket within the email templates using `ticket.getAgentParticipants()`. This : example code loops through the list of following agents and displays their names and email addresses

```
for agent in ticket.getAgentParticipants() %} %}  
{{ agent.display_name }} ({{ agent.primary_email.email }})<br/>  
{% {% endfor
```

You could add the same code to the portal ticket management pages to display a list of following agents - add it .to the view.html template under Tickets