

How do I set up an Outlook account as a ticket account for Cloud

Configuration - تعليقات (٠) - Ben Henley - 2023-08-18

To use an Outlook.com email address to receive tickets, you will need to set up mail forwarding to your Deskpro Cloud helpdesk

:To do this

1. Within Outlook.com, click the gear icon at top right, then click **Options**

2. Click **Email forwarding**

3. Select **Forward your mail to another email account**

4. Enter the relevant *@yourcompany.deskpro.com* address

5. Click **Save**

البطاقات

email

forwarding

outlook.com