

How do I set up an Outlook account as a ticket account for ?Cloud

Configuration - تعليقات (٠) - Ben Henley - 2023-08-18

To use an Outlook.com email address to receive tickets, you will need to set up mail forwarding to your Deskpro Cloud helpdesk

:To do this

.1. Within Outlook.com, click the gear icon at top right, then click **Options** .1

.2. Click **Email forwarding** .2

.3. Select **Forward your mail to another email account** .3

.4. Enter the relevant *@yourcompany.deskpro.com* address .4

.5. Click **Save** .5

البطاقات

email

forwarding

outlook.com