

<u>Using Deskpro</u> > <u>Admin</u> > <u>How do I only display the Help Center Welcome Message to User's</u> < <u>Pwho are logged in</u>

How do I only display the Help Center Welcome ?Message to User's who are logged in

<u>Admin</u> - <u>تعليقات</u> - Lara Proud - 2025-09-08

If you only want your Help Center's Welcome Message to display to Users who are logged in, you can edit this by .adding an **if** statement to the Homepage Template

Go to Admin > Help Center > Help Center Design and open Edit Home Page in .the page layout and design section

:On line 14, you'll see the sub-template for the Welcome Box



.You'll need to wrap this section in an if statement

:Add this before the sub-template

```
{% ()if 2 in app.user.getUsergroupIds %}
```

:And this after

```
{% endif %}
```

Note

Usergroup ID 2 is the Registered Usergroup so this statement is instructing the .system to only serve this content to logged-in users

:So it looks like the below

1 2	Extends: Theme::layout.html.twig
3	{% block page_content %}
45	<div class="dp-po"> <main class="dp-po-main dp-po-homepage" id="main" tabindex="-1"></main></div>
5 6	 <div class="container"></div>
7	
8 9	<pre>{% block content_header %}</pre>
10	<pre></pre>
11	Theme:Portal:nav buttons big.html.twig
	(% endif %)
13	
12 13 14 15 16	<pre>{% if 2 in app.user.getUsergroupIds() %}</pre>
16	[Theme:Portal:welcome-box.html.twig]
17	
18	
19 50	{% endblock content header %}
21	
22	{% if can_use_news() %}
19 20 21 22 23 24	<pre><div class="do-po-homepage-news"></div></pre>
25	<pre></pre> <pre><</pre>

مواضيع ذات صلة

<u>Change Help Center Welcome Message based on Usergroup</u> •