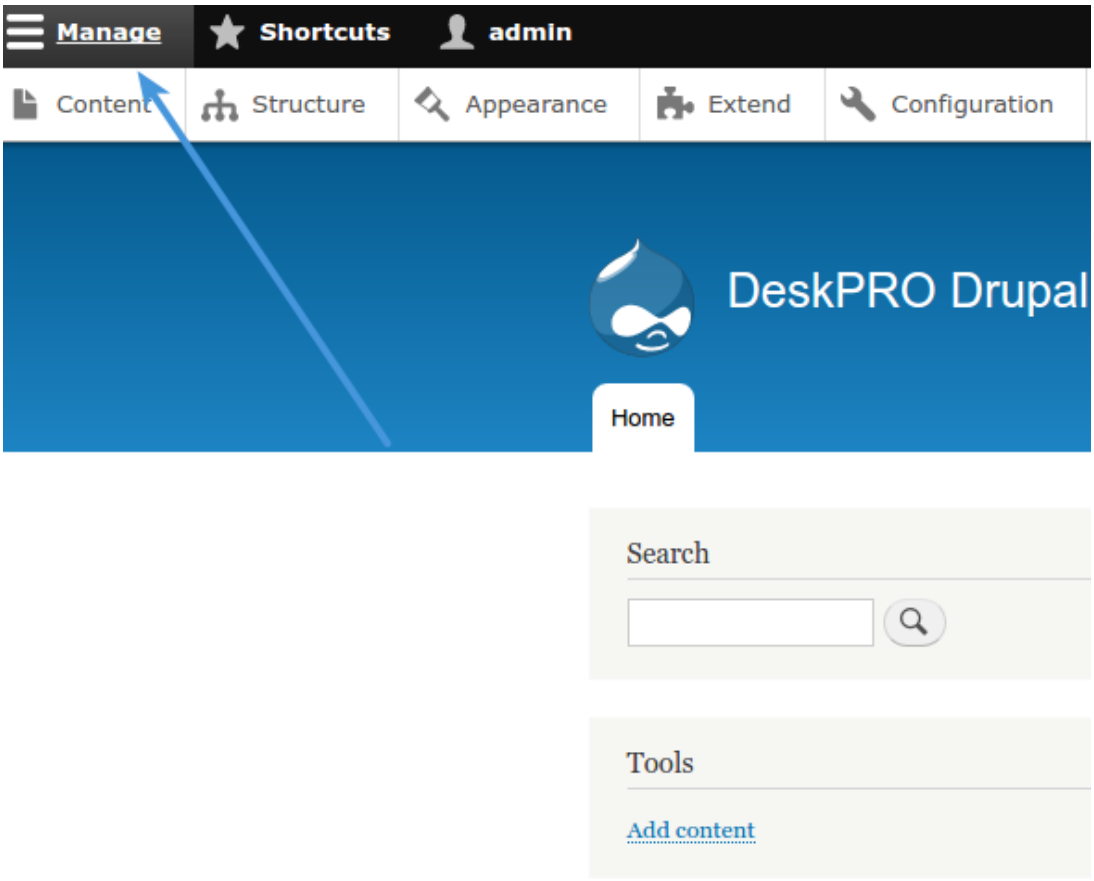
?How do I install the chat widget in Drupal

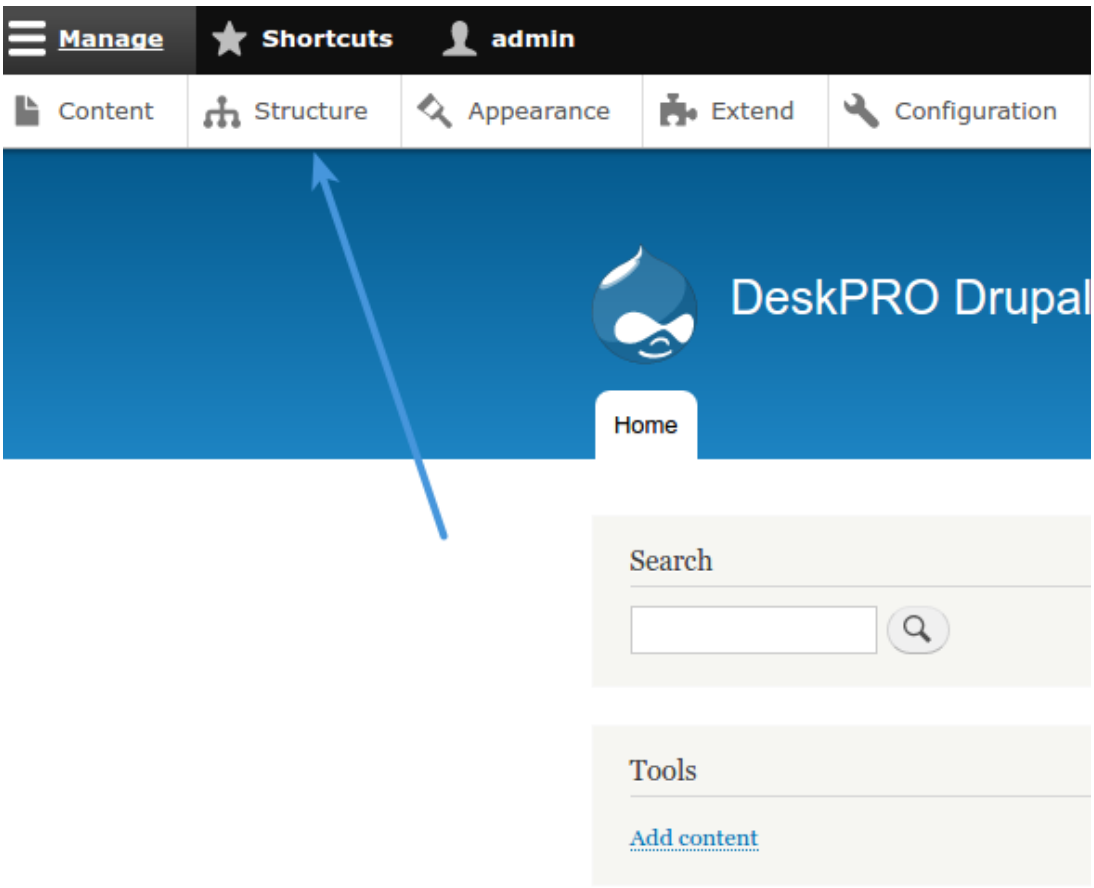
Using Deskpro - (٠) تعليقات - Lauren Cumming - 2023-08-16

.Login into your Drupal account as an administrator .1

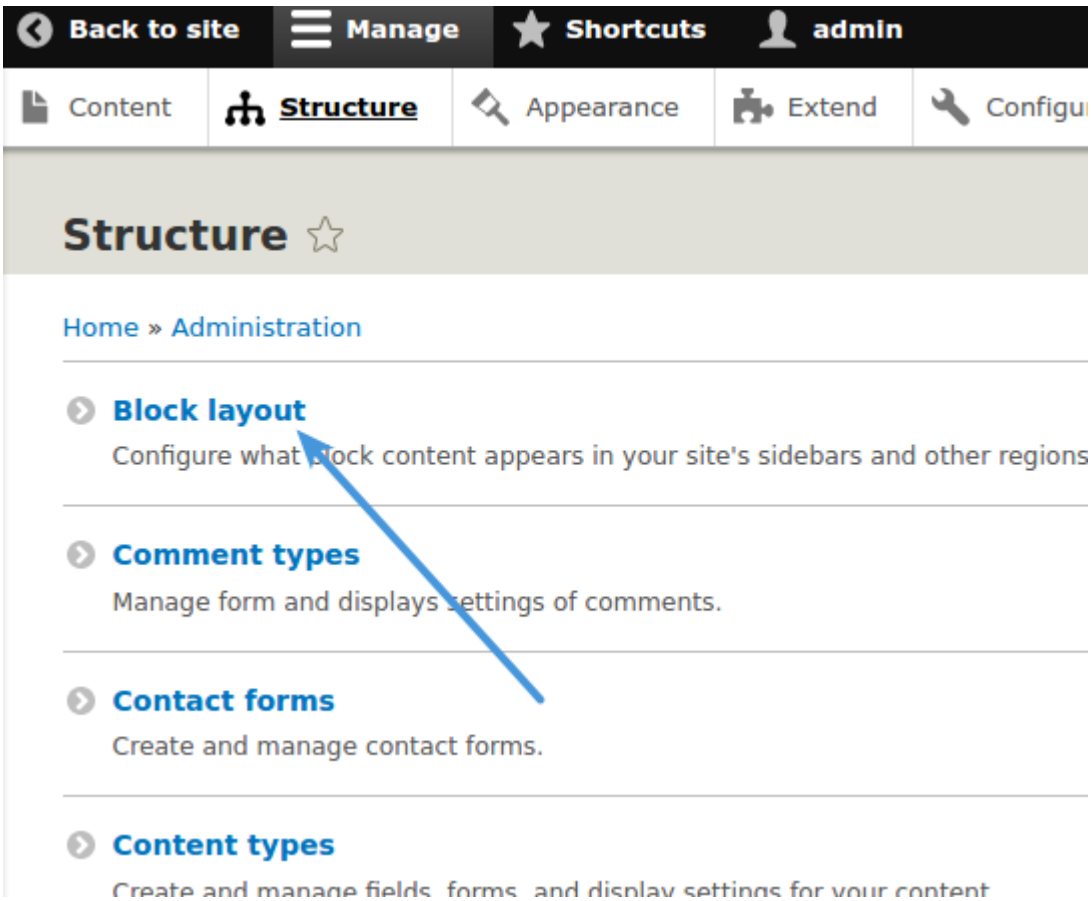
.Open the '**Manage**' menu .2



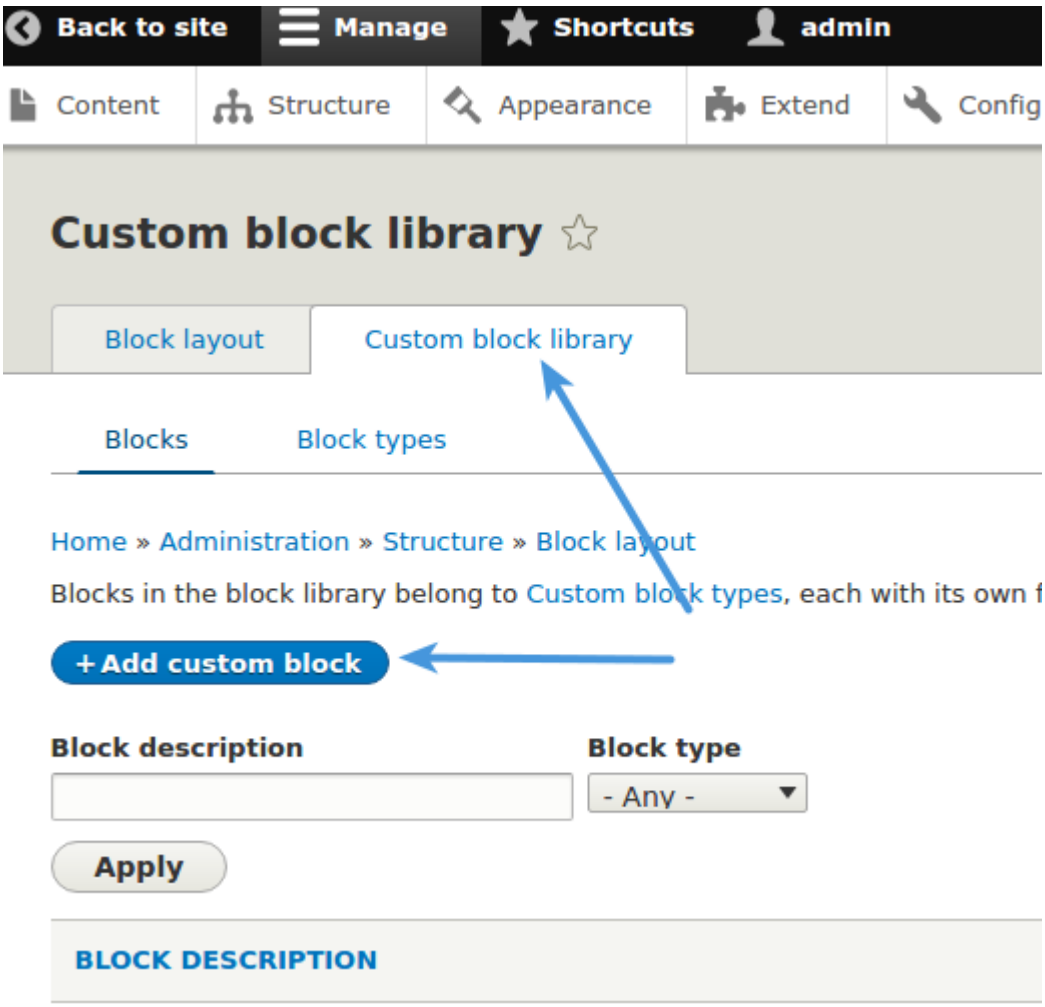
.Then click on the '**Structure**' section .3



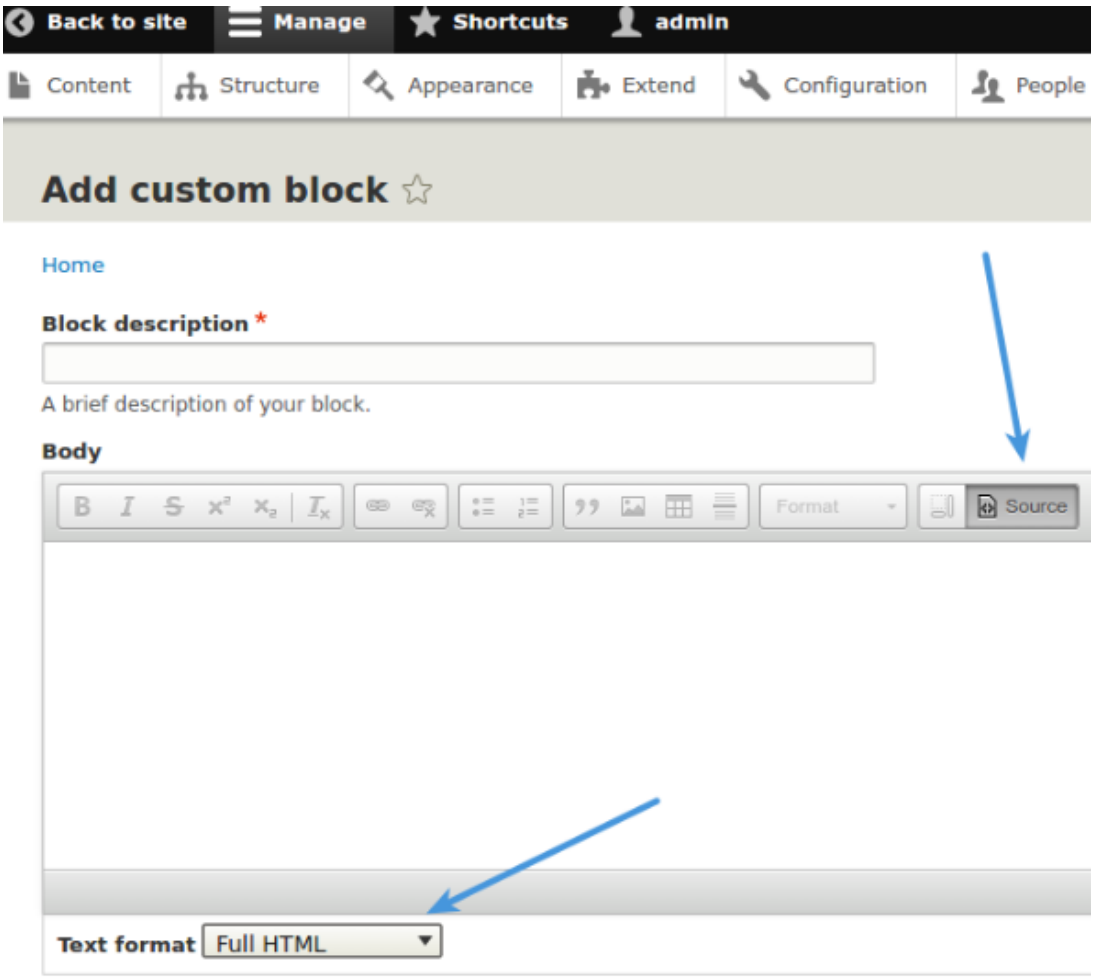
Now you need to create a custom block with the widget code. Select '**Block Layout**' .4
.from the menu



."Now click on the '**Custom block library**' tab and hit "**Add custom block** .5

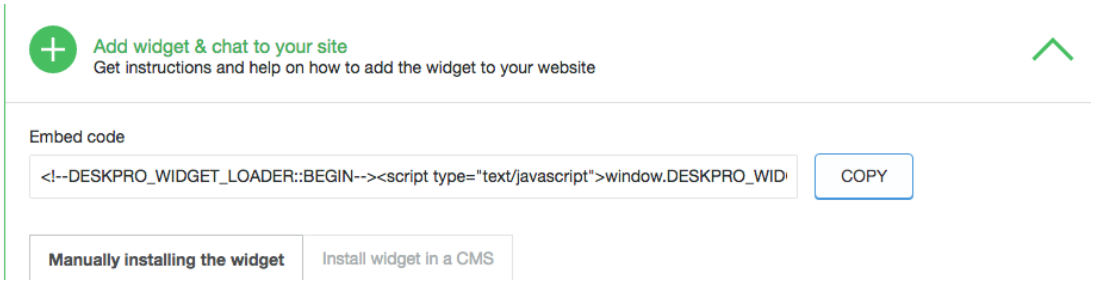


Type a description such as "DeskproWidget" into the new block. Then switch the text .6 ."format to **"Full HTML"** and start editing the source by clicking **"Source**



Copy and paste the chat widget code from Deskpro under **Admin > Chat > Site** .7

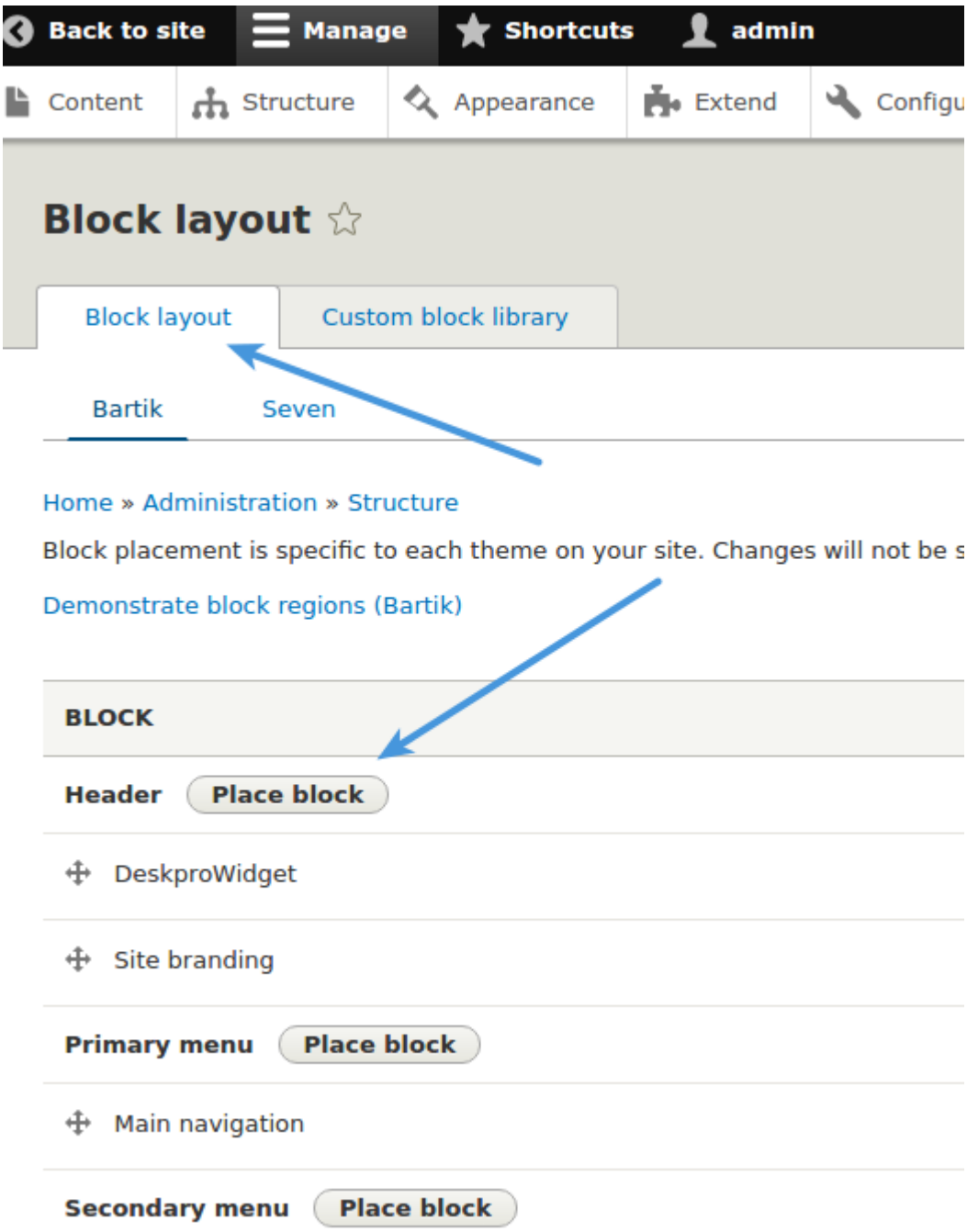
.Widget & Chat



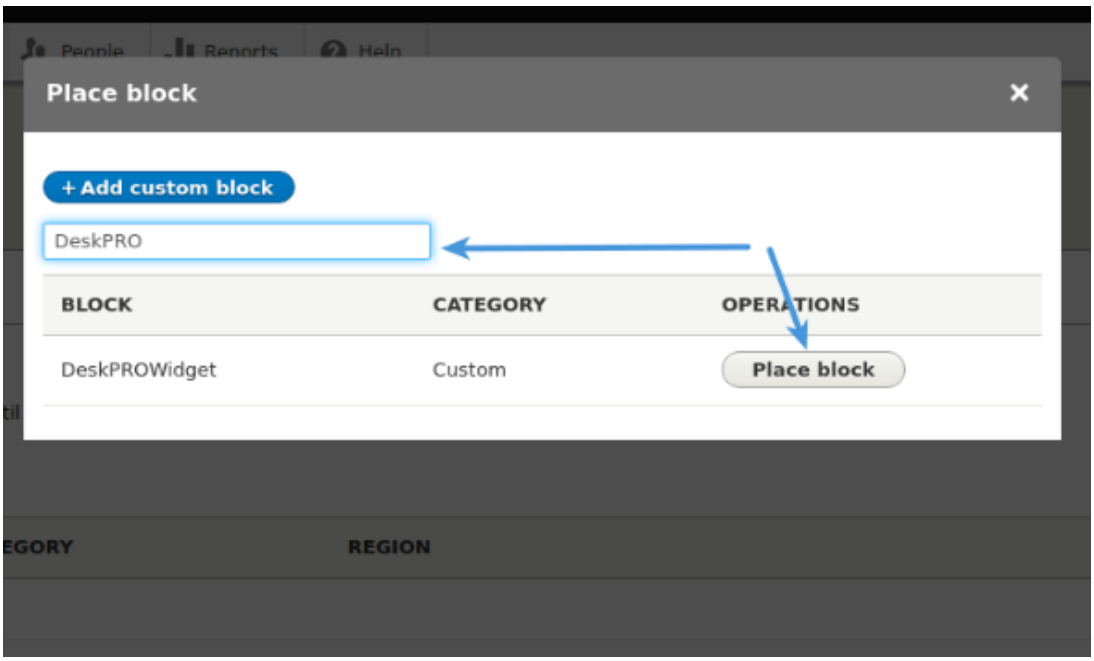
.Copy and paste this into the Body in Drupal and press Save .8

Go back to **"Block Layout"** and click the **"Place Block"** button, on the row titled .9

.''Header



Filter the blocks by the description you typed earlier and click **"Place Block"** under .10 .'Operations'. This will embed the chat widget on your site


People
Reports
Help
Place block
+ Add custom block
DeskPRO
BLOCK
CATEGORY
OPERATIONS
DeskPROWidget
Custom
Place block
EGORY
REGION