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?How do I filter users from an authentication source Using Deskpro - (۰) تعليقات - James Godwin - 2023-08-29

You can filter an authentication source so that only some of the User Records can be used .to log in as a Deskpro User or Agent

For example, you may have an Active Directory of all the people in the company but want .to filter by department so that only the IT department becomes Agents

.See the Admin Guide section Filtering a Usersource for details