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?How do I filter users from an authentication source

Deskpro Legacy - (٠) تعليقات - Christopher Nadeau - 2023-08-29

You can filter an authentication source so that only some of user records can be used to log .in as a Deskpro user or agent

For example, you may have an Active Directory of all the people in the company, but want .to filter by department so that only the IT department become agents

.See the admin manual section Filtering a usersource for details