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## ?How do I export my tickets

[Creating Reports](#) - (0) [تعليقات](#) - Benedict Sycamore - 2023-08-24

For up to about 2500 tickets, you can run this query from the Stat Builder:SELECT tickets.\*FROM tickets

If you have more than 2500 tickets, you can run the same query as above, but with multiple WHERE constraints.  
:The current limit is set to prevent any single query from overloading the system. You would use clauses like this

```
'WHERE tickets.id >= '1' AND tickets.id <= '2500  
then:  
'WHERE tickets.id >= '2501' AND tickets.id <= '5001
```

It should only a few seconds to run each report, and a few seconds update the query. Each output can be exported to CSV/PDF. Even for large amounts of tickets, it should only take a few minutes to iterate through .them all with this method

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If you have added a lot of custom ticket fields, this may not work (Reports can only include up to about 55 fields).  
In that case, run a query which specifies the ticket fields individually. Replace SELECT tickets.\* in the query  
:above with

```
SELECT tickets.id, tickets.subject
```

.The full list of ticket fields is available on the Reports Manual  
.You will then be able to export the result in PDF or CSV format

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If you have more tickets than the Report Builder can output, you will need to export your tickets using the  
(DeskPRO API (requires programming skills