

## ?How do I disable keyboard shortcuts

Deskpro Legacy - تعليقات ( ٠ ) - Ben Henley - 2023-08-31

If you don't want the agent interface keyboard shortcuts (e.g. pressing T opens a new ticket if you are not typing into a text entry area), go to Admin > Agents > Settings and uncheck **.Enable Keyboard Shortcuts** near the bottom to turn off shortcuts for all agents

