How do I create and translate a custom phrase?

Configuration - (۰) تعليقات - Hannah Scott - 2023-10-03

If you would like to have a custom phrase in Deskpro, that exists translated across all of the different languages you support. Follow the instructions below to learn where you can add a custom phrase and its translations.

To create a new custom phrase, go to **Admin > Configuration > Phrase Translation > + New**.

When you add a New Custom Phrase, you'll also be given the option to add the phrase into any language you have installed:

Add: New Custom Phrase

✕

Phrase ID*

custom. | sorry

🇺🇸 English

| We are sorry we were not able to offer more support here. |

🇪🇸 Español

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🇫🇷 Français

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🇳🇱 Nederlands

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🇹🇷 Türkçe

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If you want to add the Phrase in a language that is not showing, you'll have to install that language pack to your Deskpro Account **(Admin > Configuration > Languages & Locales)**.

You will then have the ability to add a custom phrase translation for each language you have installed!