

## ?How can I specify a sub-status in stats

Deskpro Legacy - (٠) تعليقات - Grace Howlett - 2023-08-31

:You can specify sub-statuses in the WHERE clause like so

```
WHERE tickets.ticket_status.id = 4
```

The sub-status ID can be retrieved using the API or by going to **Admin > Tickets > .Statuses** and clicking on the Sub-status. The ID will appear in the URL bar



:Below is an example

```
SELECT tickets.id, tickets.subject, tickets.ticket_status.title
```

```
FROM tickets
```

```
WHERE tickets.ticket_status.id = 3
```

We have used **tickets.ticket\_status.title** in the SELECT clause to display the correct sub-status name