

<u>Using Deskpro > Admin > Business Rules > How can I set different SLA response times for < قاعدة المعلومات</u> weekdays and weekends?

How can I set different SLA response times for ?weekdays and weekends

Business Rules - (١) تعليقات - James Godwin - 2023-08-24

:Question

?How can I set up an SLA with different response times for weekdays and weekends

:Answer

.Please see <u>Different SLA response times for weekdays and weekends</u> in the admin manual