

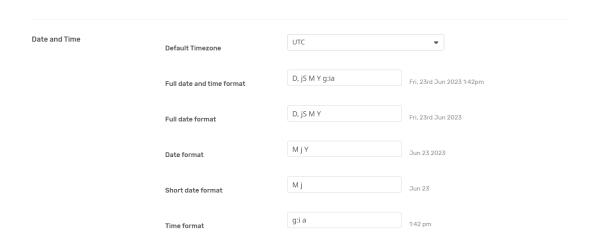
Using Deskpro > Admin > Help Center > How can I change the display and < قاعدة المعلومات ?format of date and time

# ?How can I change the display and format of date and time

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You can customize the format that Deskpro uses to display dates and times in the Dates .and Times section of **Admin > Help Center > Settings** 

.The formatting will apply to the Agent interface and Help Center



Enter the option under the **format character** column from the table below, that .corresponds to the date layout you want to display Example

The date format M j Y means that when the interface needs to display a date, it will display something like "Jan 1 2017". If you wanted it to display, "1st January 15", you would edit the ."**Date format** field to read "jS F y

#### Day

Format character	Description	Example output
d	Day of the month, 2 digits with leading zeros	to 31 01
D	A textual representation of a day, three letters	Mon through Sun
j	Day of the month without leading zeros	to 31 1
('I (lowercase 'L	A full textual representation of the day of the week	Sunday through Saturday

S	English ordinal suffix for the day of the month, 2 characters	st, nd, rd or th. Works well with j
Z	(The day of the year (starting from 0	through 365 0

#### Week

Example output	Description	Format character
42	ISO-8601 week number of year, weeks starting on	W
	Monday	

#### **Month**

Format character	Description	Example output
F	A full textual representation of a month, such as January or March	January through December
m	Numeric representation of a month, with leading zeros	through 12 01
М	A short textual representation of a month, three letters	Jan through Dec
n	Numeric representation of a month, without leading zeros	through 12 1

## Year

<b>Example output</b>	Description	Format character
2003 ,1999	Full numeric year, 4 digits	Υ
03 ,99	A two-digit representation of a year	٧

## Time

<b>Example output</b>	Description	Format character
am or pm	Lowercase Ante meridiem and Post meridiem	а
AM or PM	Uppercase Ante meridiem and Post meridiem	А
through 12 1	hour format of an hour without leading zeros-12	g
through 23 0	hour format of an hour without leading zeros-24	G
through 12 01	hour format of an hour with leading zeros-12	h
through 23 00	hour format of an hour with leading zeros-24	Н

to 59 00	Minutes with leading zeros	i
through 59 00	Seconds, with leading zeros	S

## **Timezone**

Format character	Description	Example output
(I (capital i	Whether or not the date is in daylight saving time	if Daylight Saving 1 Time, 0 otherwise
0	Difference to Greenwich time (GMT) in hours	0200+
Р	Difference to Greenwich time (GMT) with a colon between hours and minutes	02:00+

## **Full Date/Time**

Example output	Description	Format character
2004-02-12T15:19:21+00:00	ISO 8601 date	С
. 21 Dec 2000 16:01:07 +0200	REC 2822 formatted date	r

البطاقات date localization time