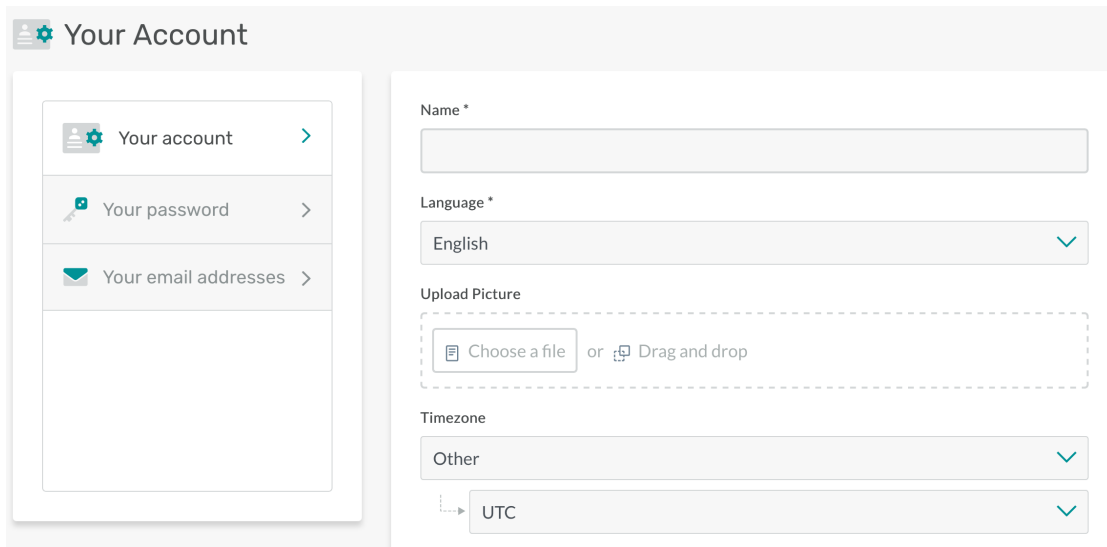


Hide Option to Upload an Account Photo in Help Center

[Admin](#) - [تعليقات \(.\)](#) - Karsten Lloyd - 2023-08-24

If you would like to hide the Upload Picture option from the Account page on the Help Center, follow the steps below.



1. Go to **Admin > Help Center > Help Center Design**

2. Click on the Open Template Editor button under the Template Editor header

Help Center Design

Test brand

Page Background: F7F7F7

Fonts

Primary fonts: Lato, "Helvetica Neue", Arial, "Noto Sans", sans-serif, "

Secondary fonts: Rubik, sans-serif

Mono-space fonts: SFMono-Regular, Menlo, Monaco, Consolas, "Liberatio

Page Layout & Design

Header & Footer: Edit Header, Edit Footer, Edit Header Include

Home: Edit Homepage Template

CSS: Edit Custom CSS

Template Editor

Open Template Editor

Save Discard Changes

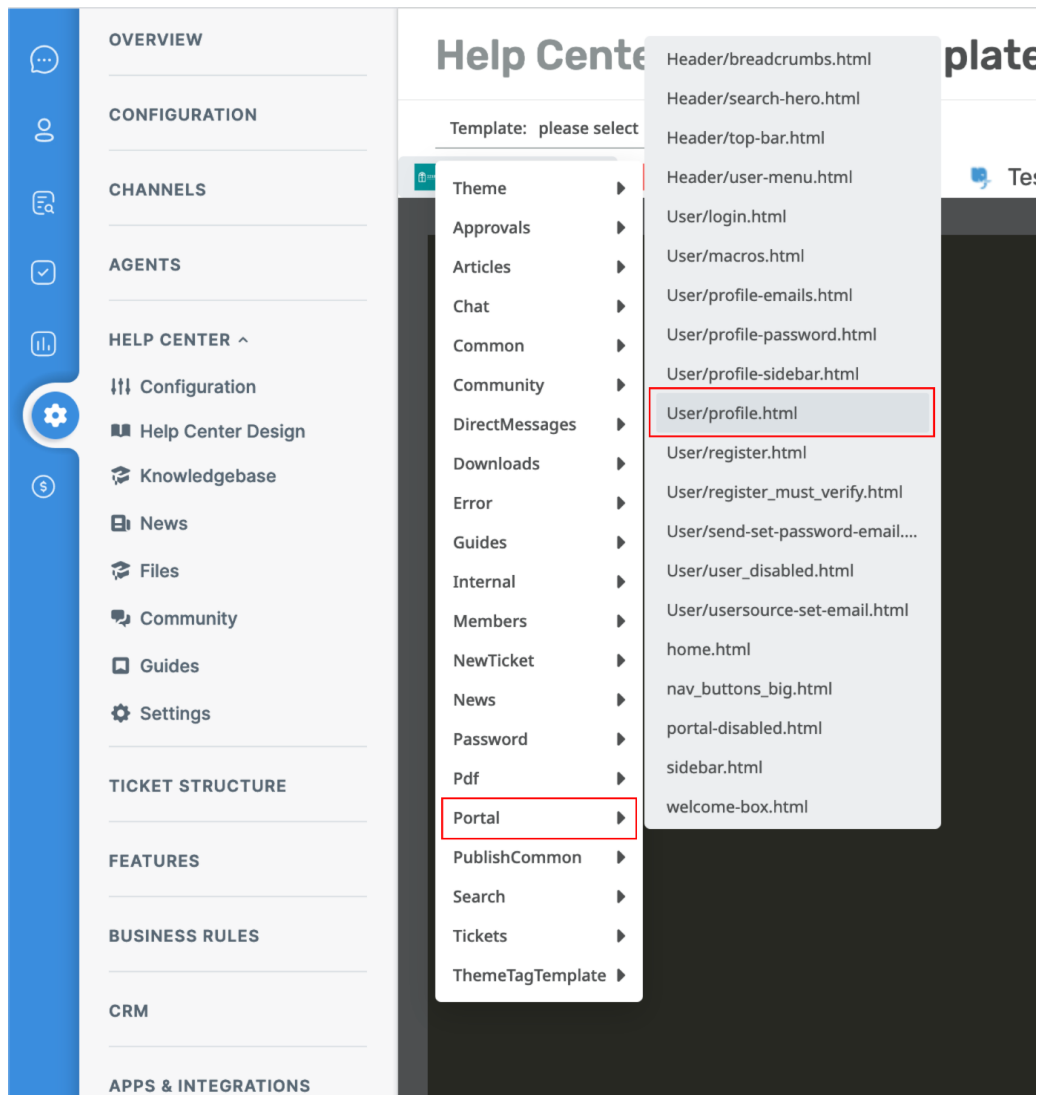
Open the **User/register.html** in the [Template Editor](#) by opening the **Template** dropdown, hovering .3 over **Portal**, and then clicking on **User/profile.html**

Help Center Design > Templates

Template: please select Block: Name Phrase: Name

221B Energy 221B Internal Support Test brand

1



.You will need to remove the section of HTML that loads the 'Upload Picture' button .4
.The section that needs to be removed is between lines 60 - 65, as you can see below

```

32     <div class="col-sm-4">
33         <div class="dp-po-block">
34             Theme:Portal:User/profile-sidebar.html.twig
35         </div>
36     </div>
37     <div class="col-sm-8">
38         <div class="dp-po-block dp-po-section">
39             <div class="accordion" id="profile_accordion">
40                 <div class="card">
41                     <div class="card-header" id="account_heading">
42                         <h2 class="mb-0">
43                             <button class="btn btn-link" type="button" data-toggle="collapse" data-target="#account" >Your Account <i class="dp-po-icon fal fa-angle-down"></i>
44                         </h2>
45                     </div>
46                     <div class="collapse {% if mode == 'account' %}show{% endif %}" id="account" aria-expanded="{% if mode == 'account' %}true{% else %}false{% endif %}">
47                         <section class="dp-po-account-form">
48                             {{ form_start(profile_form, { attr: { class: 'do-po-form helpcenter-form', novalidate: true } }) }}
49                             {{ form_errors(profile_form) }}
50                             {{ form_row(profile_form.name) }}
51                             {% if app.getSetting('portal.members_community') %}
52                             {{ form_row(profile_form.community_name) }}
53                             {% endif %}
54                             {% if profile_form.language_id is defined %}
55                             {{ form_row(profile_form.language_id) }}
56                             {% endif %}
57                             <!-- {% if profile_form.delete_picture is defined %}
58                             
59                             {{ form_row(profile_form.delete_picture, { checkbox_label: phrase('helpcenter.delete_picture') }) }}
60                             {% else %}
61                             {{ form_row(profile_form.upload_picture) }}
62                             {% endif %}
63                             {{ form_row(profile_form.timezone) }}
64                             {% if profile_form.manager_auto_add is defined %}
65                             {{ form_row(profile_form.manager_auto_add) }}
66                             {% endif %}
67                             {{ form_rest(profile_form) }}
68                             <button type="submit" class="btn btn-primary">Save Profile</button>
69                             {{ form_end(profile_form) }}
70                         </section>
71                     </div>
72                 </div>
73                 <div class="card">
74                     <div class="card-header" id="password_heading">
75                         <h2 class="mb-0">
76                             <button class="btn btn-link" type="button" data-toggle="collapse" data-target="#password" >Your password <i class="dp-po-icon fal fa-angle-down"></i>
77                         </h2>
78                     </div>
79                     <div class="collapse" id="password">
80                         {{ form_start(profile_form.password, { attr: { class: 'do-po-form helpcenter-form', novalidate: true } }) }}
81                         {{ form_errors(profile_form.password) }}
82                         {{ form_row(profile_form.password) }}
83                         {{ form_row(profile_form.confirm_password) }}
84                         <button type="submit" class="btn btn-primary">Save Password</button>
85                         {{ form_end(profile_form.password) }}
86                     </div>
87                 </div>
88             </div>
89         </div>
90     </div>

```

Save the template change at the bottom of the template editor. This will now remove the **Upload Picture** option from the Account page.

If you ever need to add this option back, simply go to the template and revert the changes.