

Using Deskpro > Sysadmin > Download errors when running from behind a < قاعدة المعلومات proxy: internal hostname is being used

Download errors when running from behind a proxy: internal hostname is being used

Sysadmin - (٠) تعليقات - Sangeetha Lakshminarayana - 2023-09-19

:Question

I'm running Deskpro behind a Nginx proxy under a different internal hostname. Some Deskpro urls are rendered with the internal hostname in them instead of the helpdesk URL or a relative path. All broken URLs seem to have file.php in common. Is there a setting I can ?change to force them to use our external URL

:Answer

:To resolve this problem

.Make sure that the trust proxy data setting is set in config.php .1

Configure your proxy to send the correct X-Forwarded-* headers i.e. X-Forwarded- .2 Host and X-Forwarded-Port