Does Deskpro support multiple languages?

Deskpro Legacy - تعليق (1) - Ben Henley - 2023-08-31

Note

You are browsing the Legacy version of this article. For the current version, see: [Does Deskpro support multiple languages?](#)

Deskpro has support for 29 languages (at the time of writing) and we are working to add more.

Supported languages include:

- العربية (Arabic)

- 英语（美国） (Chinese (Simplified))

- Čeština (Czech)

- Dansk (Danish)

- Nederlands (Dutch)

- Suomen Kieli (Finnish)

- Français (French)

- Deutsch (German)

- Ελληνικά (Greek)

- Magyar (Hungarian)

- Bahasa Indonesia (Indonesian)

- Italiano (Italian)

- 本語 (Japanese)

- 영어 (Korean)

- Norsk (Norwegian)

- فارسی (Persian)

- Polski (Polish)

- (Português (Portuguese

- (Română (Romanian

- (Русский (Russian

- (Español (Spanish

- (Slovenian (Slovenian

- (Slovenčina (Slovak

- (Svenska (Swedish

- (Türkçe (Turkish

- (English (UK

- (English (US

- (Tiếng Việt (Vietnamese

- (Cymraeg (Welsh

To see the currently available languages, go to **Admin > Setup > Languages**. If the language you want is not yet available, or you wish to help translate any of the language packs further, for the Help Center you can use our [crowdsourced translation system](#) to help .us add it

Next to each language, you can see which interfaces are supported. "User" means that the user-facing text (the portal and emails to users) will be translated. "Agent" means the Agent .interface and emails to Agents will be translated

To use a language, you must first install it. See

Installing new languages
.in the Admin manual for details

:Users will then be able to select their preferred language on your portal

If the Agent interface is supported, Agents will be able to change language from their **Preferences**.

تعليق (1)

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Lieven Embrechts

منذ 4 سنوات

We should be able to set a preferred language for an organisation, set a preferred language for a user, And then the language could be inherited from organisation to user to tickets. In that way mail templates can follow the languages.