?Do you charge for updates to Deskpro

Payment & Renewals - (٠) تعليقات - Ben Henley - 2025-11-14

We don't charge for product updates - they're included in the price of your software subscription; but the features you have access to will depend upon your plan (Team, Professional, or Enterprise).

We ship regular updates on a weekly basis to add new features, improve performance and fix problems. We apply them automatically for Cloud customers. On-Premise customers will be notified of new updates on the admin interface and can apply them from the DPC when they choose via a one-click process.

See the Product section of our News area to see the features we've added recently.