

## Disable clean URLs

Deskpro Legacy - تعليقات (٠) - Christopher Nadeau - 2024-09-27

**Problem:** You have enabled the "clean URLs" option that requires URL rewriting, such as Apache's `mod_rewrite`, but URL rewriting has stopped working and you cannot access the admin interface to turn it off. For example, if you've moved servers and the new server does not have `mod_rewrite` enabled

### Solution

:You can disable the "clean URLs" option by adding a new line to the end of your `/config.php`

```
;DP_CONFIG['rewrite_urls'] = false$
```

After you've done this, you will be able to use the system through the normal `/index.php/URL`. For example, you can get to the admin interface via `/index.php/admin`