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?Can I use Deskpro automation for integration with JIRA

Ben Henley - 2023-08-29 - تعليقات - Ben Henley

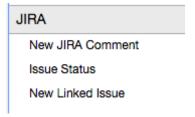
The updated JIRA integration app adds support for creating triggers that respond to JIRA .events and create comments within JIRA

To enable these, you must <u>install the latest JIRA app</u>. (If you are on Deskpro On-Premise and .(are running build #383 or earlier, you must first update your helpdesk

.You will find JIRA events filter settings under the **By an app** category



:You will be able to use the following criteria for triggers



There will also be an automation action to add a JIRA comment to all linked issues on a .ticket

