



<u>Feature Request</u> > <u>Would like more settings on ticket archiving</u> < <u>مركز المساعدة</u> > <u>اقتراحات</u> > Would like more settings on ticket archiving Collecting Feedback

Simon Frost •

• اسم المنتدى: #Feature Request

Is it possible to have some more settings on ticket archiving? We have perpetual tickets for in-house actions that need to stay Resolved and not be Archived with everything else. We have these in a particular Category, but I suppose something like the attached could make sense