



Feature Request > <u>Using Variables in ticket triggers to add notes</u> < <u>مركز المساعدة</u> > <u>اقتراحات</u> > <u>and replies</u>

Using Variables in ticket triggers to add notes and replies Collecting Feedback

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• اسم المنتدى: #Feature Request

:Currently when setting a subject line you can use advanced formatting and ticket variables



.It would be great if you could use this feature in Agent notes and replies as well